



Roads and Maritime Services E-Toll Application Form

Select type of application

- E-Toll Tag Account
- Easy Toll Tag Account
- ERider (for motorcycles ONLY)

Office Use Only

Account number:

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Note: Please record full tag numbers on page 4

Note

You can open up an E-Toll account, Easy Toll account or ERider online at www.myetoll.com.au. If you wish to open an Easy Toll Tag account, a registration fee of \$1.50 applies if application is completed online. Alternatively, call 13 18 65 or attend any NSW Registry or Service Centre and complete this form. A fee of \$3.30 applies. Your E-Toll account will become active once funds are received from your bank. This may take up to 48 hours.

Terms and Conditions

Before you can access or use your Roads and Maritime Services (Roads and Maritime) E-Toll Account, you must read and accept the Terms and Conditions. These can be viewed online at www.myetoll.com.au or you can pick up a copy at any NSW Registry or Service NSW Centre. The Terms and Conditions must be read carefully, as it explains the agreement between you and Roads and Maritime regarding your Roads and Maritime E-Toll Account. Using your Roads and Maritime E-Toll Account and tag indicates that you have read and accepted the Terms and Conditions.

How it works

As all Australian toll roads are cashless, it is worth getting a tag. The Roads and Maritime E-Toll tag will allow you to travel on any toll road in Australia. When you open up an Roads and Maritime E-Toll account, you will receive an electronic tag (with a tag bracket) to attach to your vehicles windscreen (not applicable for ERider accounts). By setting up an electronic tag account and adding your vehicle registration number, you can drive through toll collection points without stopping and your toll fee will be automatically charged to your Roads and Maritime E-Toll account. When passing through the toll collection point, your tag will sound a short trill when detected.

For more information, visit www.myetoll.com.au or call 13 18 65.

Proof of Identity (POI)

To get an Roads and Maritime E-Toll account online, at any NSW Registry or Service NSW Centre, proof of identity is **NOT** required, however to access your existing Roads and Maritime E-Toll account, you will be required to prove your identity. For more information regarding Proof of Identity requirements, call us on 13 18 65 or visit any NSW Registry or Service NSW Centre.

Which account is best for me?

E-Toll Tag Account

Best if you want to travel on Australian toll roads at any time, prefer to automatically pay by your debit card or credit card*. You can have multiple tags on your one E-Toll account. To open up an Roads and Maritime E-Toll tag account, there is a \$40 security deposit for the 1st tag (refundable when the tag/s is/are returned undamaged). The deposit is waived for the 2nd and 3rd tag. Fourth or subsequent tags will require a \$40 security deposit per tag. You are also required to pay \$40 minimum opening balance to allow for immediate use. When your account reaches the minimum balance, your next account top up payment is automatically triggered.

Easy Toll Tag Account

Best if you want to travel on Australian toll roads at any time, prefer to manage your own account and have the option to pay cash. There is no security deposit required. To open your Roads and Maritime Easy Toll Tag account, you are required to pay a one-off registration fee and a small ongoing monthly account fee. You have the flexibility of automatic or manual payments. You can choose to set up automatic payments by direct debit, credit card* or Visa/MasterCard* debit card. If you prefer to make manual payments, you can top up your account by direct debit, credit card* or Visa/MasterCard* debit card, online at www.myetoll.com.au or by calling us on 13 18 65. You can also top up your account by cash or EFTPOS at any NSW Registry or Service NSW Centre. Just make sure you regularly top up your account.

ERider

With any of our products, motorcyclists do not have to carry an actual tag.

Your motorcycle Licence Plate Number is photographed at toll points and matched back to your ERider. The ERider's \$90 per quarter flat fee pays for unlimited travel on the Sydney Harbour Bridge and/or Sydney Harbour Tunnel. The ERider \$90 flat fee will automatically renew via your chosen payment method (credit card*, Visa/MasterCard* debit card or bank account) at the beginning of each quarter. ERider billing quarters are 1 January, 1 April, 1 July and 1 October each year. If you become a customer within the quarter your first quarter is charged a pro-rata amount.

You are required to have a minimum opening balance of \$40 (in addition to your \$90 ERider quarterly fee) on your ERider account to pay for tolls on other toll roads. These tolls are automatically debited from your ERider account. When your account reaches its minimum balance, it will be automatically topped up via your chosen payment method.

To find out more about our products, visit www.myetoll.com.au or call 13 18 65.

Managing your E-Toll account

You will receive an itemised Roads and Maritime E-Toll Transaction Statement via email or post**. You can also request to receive your Roads and Maritime E-Toll Transaction Statement on a monthly or quarterly basis so keeping track of your toll usage is easy.

You can check your account information, change your personal details, top up your account and order additional tags or brackets at www.myetoll.com.au or by calling us on 13 18 65.

M5 Cashback

The NSW Government M5 Cashback Rebate scheme allows NSW residents to claim back the value of tolls (excluding GST) paid while using privately registered vehicles on the M5 Motorway. Eligibility only extends to those vehicles registered for general private, pension, and charitable use. If eligible, you may only claim the Rebate from the date you register. To register for M5 Cashback Rebate, ensure you tick the M5 Cashback Rebate box in this form.

You can claim your M5 Cashback Rebate online. For more information, visit www.myetoll.com.au

Sold vehicles

If you sell or dispose your vehicle, you **MUST** notify Roads and Maritime E-Toll to remove or change your Licence Plate Number on your account. You can do this online at www.myetoll.com.au, by calling us on 13 18 65 or at any NSW Registry or Service NSW Centre.

Enquiries

If you have any enquiries about applying for an Roads and Maritime E-Toll account, visit our website at www.myetoll.com.au, call us on 13 18 65 or visit any NSW Registry or Service NSW Centre.

Completing this form:

- Read and complete all questions
- Use a black or blue pen only
- Print clearly in **BLOCK LETTERS**

SECTION A: Application criteria**1. Are you over 18 years of age?**

- No ► (You can no longer proceed with this application)
 Yes

2. Do you accept the Terms and Conditions?

- No ► (You can no longer proceed with this application)
 Yes

SECTION B: Account Holder Details**3. Driver licence number (if applicable)**

4. Account name

Title First and middle names
 Surname

5. Create a phone password (12 characters maximum)

6. Are you applying for a business or corporate account?

- No ► **Go to Section C**
 Yes Provide your business details below

Business name

ABN / ACN

Do you require a Tax Invoice? Yes No **SECTION C: Contact information****7. Address details**

Residential address

 Postcode

Tag delivery address (if different from Residential address)

 Postcode
Contact details

Phone (business hours)

Phone (after hours)

Phone (mobile)**

Fax number

Email address

SECTION D: Statement options**8. Statement delivery option (please tick one below)**

- Email quarterly (default) - Free of charge
 Email monthly - Free of charge
 Posted quarterly - Fee may apply*
 Posted monthly - Fee may apply*

9. Are you eligible for, and wish to claim the M5 Cashback Rebate?

- Yes No

10. You will automatically be opted in to SMS for communications related to your account.

- Do you wish to opt out of this service?
 Yes

SECTION E: Account details**11. Are you an eligible pension concession card holder?**

- No
 Yes provide your pension card details below

Pension card number Type

Note: Eligible Pensioners and War Widows can claim a concession on opening account registration and monthly account fees on the Easy Toll Tag Account **ONLY**. Supporting evidence must be provided.

Note: Customers are encouraged to regularly review top up amounts to ensure they remain suitable to their travel needs.

- To apply for an **E-Toll Tag Account**, go to **question 12**.
- To apply for an **Easy Toll Tag Account** (Auto or Manual) go to **question 13**.
- To apply for an **ERider Account**, go to **question 14**.

12. E-Toll Tag Account

Use the below table to select your applicable deposit fees, opening balance, top up trigger and top-up amount, then complete Section F: Payment Arrangement.

Tag security deposit required		
Tag security deposit fees: 1st tag = \$40 2nd and 3rd tag = free 4th and subsequent tags = \$40 per tag	1st tag x \$40	\$ 40.00
	2nd tag - Free	-
	3rd tag - Free	-
	4th tag x \$40	\$
	5th tag x \$40	\$
Opening balance (\$40 minimum per account)		\$
Total opening balance =		\$
Ongoing payment		
Top-up Trigger / Tolling low (\$40 minimum per account)		\$
Top-up amount • \$40 minimum per account (we may adjust your top up amount)		\$

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13. Easy Toll Tag Account

Complete either Section A Easy Toll Auto or Section B Easy Toll Manual to nominate your opening account balance and top-up amount, then proceed to question 14.

A. Easy Toll Auto Tag Account

No upfront tag security deposit, small ongoing monthly account fee	
Opening account deposit, including a Registration Fee of \$3.30 (\$45 minimum per account)	\$
Ongoing payment	
Top up amount *\$40 minimum	\$
Monthly account fee \$1.25 ** Discounted rates for multiple tags	

Notes:

*Top-up payments are automatically triggered when account balance reaches \$40.00.

**Monthly account fee is \$1.25 for first tag PLUS \$1.00 for second tag PLUS \$0.75 for third tag PLUS \$0.50 for all subsequent tags.

B. Easy Toll Manual Tag Account

No upfront tag security deposit, small ongoing monthly account fee	
Opening account deposit, including a Registration Fee of \$3.30 (\$10 minimum per account)	\$
Ongoing payment	
Top up amount • \$1.00 minimum (any NSW Registry or Service NSW Centre) • \$10 minimum (Online)	
Monthly account fee \$1.25 ** Discounted rates for multiple tags	

Note: If you have chosen a **Manual Account**, you must maintain sufficient funds for monthly account keeping fees and any trips where you have used your Easy Toll Tag.

14. ERider

Use the below table to nominate your opening account balance and top-up trigger for your ERider, then complete Section F: Payment Arrangement.

Opening account balance (\$40 minimum per account)	\$
Top up Trigger / Tolling low (\$40 minimum per account)	\$

Note: ERider Accounts

Motorcyclists do not have to carry an actual tag. Your motorcycle Licence Plate Number is photographed at the toll collection point and matched back to your ERider account.

Only **ONE** motorcycle plate number can be attached to a single ERider account. No other vehicles can be listed on the ERider account.

ERider account holders must have a minimum opening balance of \$40 on their account to pay for tolls on other toll roads.

ERider's \$90 flat fee is for three months or one quarterly period. If you become an ERider customer within the quarterly period, you will be charged on a pro-rata basis. ERider is automatically renewed via your chosen payment method (Credit card*, Visa/MasterCard* debit card or bank account) at the beginning of each quarter. If you do not wish to renew your ERider, you MUST contact us on 13 18 65 at least seven (7) days prior to the end of the quarter.

SECTION F: Payment arrangement

Note: Please ensure that the name on the credit card* or direct debit card is the same as the account holder or business name for corporate accounts.

It is the responsibility of the account holder to ensure the maintenance of sufficient funds to their nominated credit card* or account. Insufficient funds or incorrect details may result in a Toll Notice being issued.

- To pay by credit card*, go to **question 15**.
- To pay by direct debit, go to **question 16**.

15. Provide credit card* details below

Select type of card

MasterCard Visa AMEX

Card number

Expiry Date

Name/s on card

I am/We are the authorised nominated credit card* holder/s entitled to give the commitments in the application. I/We have read and agree to be bound by the Terms and Conditions for this Roads and Maritime E-Toll account and authorise Roads and Maritime to charge the nominated credit card* above with all amounts, fees and charges as set out in or payable under these Terms and Conditions. This authorisation is an ongoing arrangement and will remain in force until I/We cancel it in accordance with the Terms and Conditions.

Signature 1 on card

Signature 2 on card

16. Provide direct debit details below

Name of financial institution

Name/s on account with financial institution

BSB number

Account number with financial institution

I am/We are the authorised nominated account holder/s entitled to give the commitments in this application. I/We have read and agree to be bound by the Terms and Conditions for this Roads and Maritime E-Toll account and authorise Roads and Maritime to charge the nominated account above with all amounts, fees and charges as set out in or payable under these Terms and Conditions. This authorisation is an ongoing arrangement and will remain in force until I/We cancel it in accordance with the Terms and Conditions.

Signature of nominated account holder 1

Signature of nominated account holder 2

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SECTION G: Vehicle information

Each tag can only be used in one vehicle class. So, if you want a tag in a car and in a truck, you will need two different classes of tags.

Vehicle Class

There are two different classes of tags:

Class 2 (e.g. car, motorcycle) - vehicle under 2.8m high, with no more than two axles, or vehicle under 2.8m high, with no more than two axles, towing trailer under 2m high with only one axle.

Class 4 (e.g. truck, bus) - vehicle exceeding dimensions for **Class 2**.

Vehicle Classification Table

Vehicle Description	Vehicle Class	Notes
Car	Class 2	Any car
Motorcycle	Class 2	Any motorcycle
Truck	Class 4	Any truck
Bus (Metropolitan)	Class 4	City bus with LPN recorded as MO followed by 4 numbers (e.g. MOXXXX; M XXXX) O
Bus (Other)	Class 4	Country bus with LPN recorded as 4 numbers followed by MO , or State Transit bus with ST and any other private busses (e.g. XXXXMO; XXXXST)

16. Provide details of the vehicle in which you will be using your tag/s

(Refer to the above Vehicle Classification Table)

Licence Plate Number	State (in which vehicle is registered)	Vehicle Description (car, motorcycle, truck, bus (metro) or bus (other))	Vehicle Class (Class 2 or Class 4)

Note: If required, attach a separate sheet with additional LPN and details that do not fit in the space provided above.

17. Specify how many tags you would like for each vehicle class

No. of Tags	Vehicle Class
	Class 2
	Class 4

SECTION H: Representative details (optional)

You can authorise up to two people (other than the account holder) to have access to your E-Toll account. By authorising the person/s named below, you agree that they have given you permission to disclose their personal information to Roads and Maritime and to change their details, including deleting them, as required. You also acknowledge that the person/s nominated below may receive information in relation to your E-Toll account and can make changes to your E-Toll account without your permission.

18. Authorised representative 1

Title First and middle names

Surname

Create a phone password (12 characters maximum)

20. Authorised representative 2

Title First and middle names

Surname

Create a phone password (12 characters maximum)

SECTION I: Declaration

I hereby certify that the details given above are complete and correct. If I have included authorised representative/s I have their approval to disclose their personal information. I acknowledge I have received, read and agree to be bound by the Terms and Conditions for a Roads and Maritime E-Toll Tag account as determined by Roads and Maritime at the time of this application or as may be varied by Roads and Maritime in accordance with the Terms and Conditions.

Signature

Date

Print full name

Position (if a business account)

Office Use Only

Tag Number	List all digits located on the tag barcode (e.g. 04 1332 036 100 0003500011 610 2)
1	
2	
3	
4	
5	
6	
7	
8	
9	
10	

Note: Please attach a separate sheet with additional tag details that do not fit in the space provided above.

Verified by:

Name

Registry / Service NSW Centre Location

Staff number

Signature