



Roads and Maritime Services E-Toll Application Form

Select type of application

- E-Toll Tag Account
 Easy Toll Tag Account

Office Use Only

Account number:

Roads and Maritime Services E-Toll has two tag accounts for you to choose from so you can pay your tolls automatically:

- E-Toll Tag account
- Easy Toll Auto / Manual account

You can open an E-Toll account or Easy Toll Auto / Manual account online at www.myetoll.com.au, by calling 13 18 65 or visiting a Service NSW Centre. If you open your account online, your tag will be posted to you free of charge within 10 business days. Once you receive your tag, you will need to mount it to the windscreen of your vehicle. By setting up an electronic tag account and adding your vehicle's licence plate number, you can drive through toll collection points without stopping and your toll fee will be automatically charged to your RMS E-Toll account. If you do not receive your tag within this time, please call 13 18 65 to check the status of your account.

Which account is best for me?

E-Toll Tag Account

Best if you want to travel on all Australian toll roads at any time and prefer to automatically pay by your debit/ credit card or direct debit from your bank account. To open up an RMS E-Toll tag account, there is a \$40 security deposit for the 1st tag (refundable when the tag/s is/are returned). The deposit is waived for the 2nd and 3rd tag. Fourth and subsequent tags will require a \$40 security deposit per tag. You are also required to pay \$40 minimum opening balance. When your account falls below the \$40 minimum balance, your next account top up payment is automatically triggered.

Easy Toll Tag Account

Best if you want to travel on all Australian toll roads at any time, prefer to manage your own account and have the option to pay cash. There is no security deposit required (a non-return tag fee may apply if the tag/s is/are not returned). You will be required to pay a one-off registration fee and a small ongoing monthly account fee. You have the flexibility of automatic or manual payments. You can choose to set up automatic payments by direct debit, credit card¹ or Visa/MasterCard¹ debit card. If you prefer to make manual payments, you can top up your account by credit card¹ or Visa/MasterCard¹ debit card online at www.myetoll.com.au or by calling 13 18 65. You can also top up your account by cash or EFTPOS at any Service NSW Centre

Proof of identity

Proof of identity is **NOT** required to open an account, however to access your existing RMS E-Toll account; you will be required to prove your identity. For more information regarding Proof of Identity requirements, call 13 18 65 or visit a Service NSW Centre.

Terms and Conditions

Your RMS E-Toll account and Easy Toll is covered by Terms and Conditions. These Terms and Conditions can be viewed online at www.myetoll.com.au or you can obtain a copy at any Service NSW Centre. The Terms and Conditions must be read carefully, as they explain the agreement between you and the Roads and Maritime Services regarding your RMS E-Toll Account. Using your RMS E-Toll Account and tag indicates that you have read and accepted the Terms and Conditions.

Managing your E-Toll account

You can manage your account online at www.myetoll.com.au or by calling 13 18 65. You can update your personal details (including payment methods and adding/deleting vehicles), view/download your statements, view payment/ trip transactions, top up your account and order additional tags or brackets.

Statements

You will receive an itemised RMS E-Toll Transaction Statement on a monthly or quarterly basis, via email or post, so keeping track of your toll usage is easy. You can choose to have your Statement emailed to you free of charge. If you elect to have your Statement posted to you, postal fees will apply.

M5 Cashback

The NSW Government M5 Cashback Rebate scheme allows NSW residents to claim back the value of tolls (excluding GST) paid for privately registered vehicles on the M5 Motorway. Eligibility only extends to those vehicles registered for general private, pension, and charitable use. You may only claim the Rebate from the date you register. To register for M5 Cashback Rebate, ensure you tick the M5 Cashback Rebate box in this form. Claims **MUST** be made within 12 months of the close of each quarter and will be paid into the account nominated by you.

Sold vehicles

If you sell or dispose of your vehicle, you will need to remove the Tag from your vehicle prior to the sale to prevent unauthorised toll charges being applied to your Account. **You will remain liable for any toll charges up until you request E-Toll to remove your vehicle from your E-Toll account.**

You can update your vehicle details or remove a plate number from your account online at www.myetoll.com.au, by calling 13 18 65 or at any Service NSW Centre.

Enquiries

If you have any enquiries about applying for an RMS E-Toll account, visit our website at www.myetoll.com.au, call 13 18 65 or visit any Service NSW Centre.

¹ A merchant fee may apply.

Completing this form:

- Read and complete all questions
- Use a black or blue pen only
- Print clearly in **BLOCK LETTERS**

SECTION A: Account Details

Driver licence number (if applicable)

Account name

Title First and middle names

Surname

If you are applying for a Corporate account, please complete the below

Business name

ABN / ACN

Do you require a Tax Invoice? Yes No **SECTION B: Contact Details****Address details**

Mailing address

Postcode

Tag delivery address (if different from mailing address)

Postcode

Email address

Phone

Mobile¹

You will automatically be opted in to SMS for communications related to your account.

Do you wish to opt out of this service? Yes **SECTION C: Statement Options**

Statement delivery option (please tick one below)

- Email quarterly (default) - Free of charge
- Email monthly - Free of charge
- Posted quarterly - Fees apply
- Posted monthly - Fees apply

SECTION D: M5 Cashback

Do you wish to claim the M5 Cashback Rebate?

Yes No ¹ A current mobile number is required if you wish to receive SMS notifications related to your account.**SECTION E: Account details****E-Toll Tag Account**

Complete the table below

Tag security deposit required		
Tag security deposit fees: 1st tag = \$40 2nd and 3rd tag = Free 4th and subsequent tags = \$40 per tag	1st tag x \$40	\$ 40.00
	2nd tag - Free	-
	3rd tag - Free	-
	4th tag x \$40	\$
	5th tag x \$40	\$
Opening balance (\$40 minimum)		\$
Total opening amount =		\$
Ongoing payment		
Top-up amount		\$
• \$40 minimum for Infrequent users		
• \$80 minimum for Frequent users		

Easy Toll Tag Account

Complete the Auto or Manual table below

Auto

No upfront tag security deposit, small ongoing monthly account fee

Opening account deposit, including a Registration Fee of \$3.30 (\$40 minimum)	\$
Ongoing payment	
Top up amount *\$40 minimum	\$
Monthly account fee \$1.25 ** Discounted rates for multiple tags	

Notes:

*Top-up payments are automatically triggered when account balance reaches \$40.00.

**Monthly account fee is \$1.25 for first tag PLUS \$1.00 for second tag PLUS \$0.75 for third tag PLUS \$0.50 for all subsequent tags.

Manual

No upfront tag security deposit, small ongoing monthly account fee

Opening account deposit, including a Registration Fee of \$3.30 (\$10 minimum)	\$
Ongoing payment	
Top up amount	
• \$1.00 minimum (Service NSW Centre)	
• \$10 minimum (Online)	
Monthly account fee \$1.25 ** Discounted rates for multiple tags	

Note: If you have chosen a **Manual Account**, you must maintain sufficient funds for monthly account keeping fees and any trips where you have used your Easy Toll Tag.

Do you have a pension concession card, DVA or TPI gold card?

No
Yes provide your pension card details below, then proceed to **Section F**

Pension card number

Expiry date

SECTION F: Payment arrangement

It is the responsibility of the account holder to ensure the maintenance of sufficient funds to their nominated credit card¹ or account. Insufficient funds or incorrect details may result in a Toll Notice being issued.

Select type of card¹

MasterCard Visa AMEX

Name/s on card

I am/We are the authorised nominated credit card holder/s entitled to give the commitments in the application. I/We have read and agree to be bound by the Terms and Conditions for this RMS E-Toll account and authorise RMS to charge the nominated credit card above with all amounts, fees and charges as set out in or payable under these Terms and Conditions. This authorisation is an ongoing arrangement and will remain in force until I/We cancel it in accordance with the Terms and Conditions.

Signature 1 on card

Signature 2 on card

Direct Debit Request

I/We request and authorise **Roads and Maritime Services E-Toll, User ID 216825** to arrange, through its own financial institution, a debit to your nominated account any amount Roads and Maritime Services E-Toll, has deemed payable by you.

This debit or charge will be made through the Bulk Electronic Clearing System Framework (BECS) from your account held at the financial institution you have nominated below and will be subject to the terms and conditions of the Direct Debit Request Service Agreement.

Name of Financial Institution

Name/s on account with Financial Institution

BSB number

Account number with Financial Institution

By signing and/or providing us with a valid instruction in respect to your Direct Debit Request, you have understood and agreed to the terms and conditions governing the debit arrangements between you and **Roads and Maritime Services E-Toll**, as set out in this Request and in your Direct Debit Request Service Agreement

Signature of nominated account holder 1

Signature of nominated account holder 2

SECTION G: Vehicle information

Each tag can only be used in one vehicle class. So, if you want a tag in a car and in a truck, you will need two different classes of tags.

Vehicle Class

Class 2 (eg car, motorcycle) - vehicle under 2.8m high, with no more than two axles, or vehicle under 2.8m high, with no more than two axles, towing trailer under 2m high with only one axle.

Class 4 (eg truck, bus) - vehicle exceeding dimensions for **Class 2**.

The licence plate number is a Mandatory field.

Licence Plate Number	State (in which vehicle is registered)	Vehicle Description (car, motorcycle, truck, bus (metro) or bus (other))	Vehicle Class (Class 2 or Class 4)

How many tags would you like for each vehicle class

No. of Tags	Vehicle Class
	Class 2
	Class 4

SECTION H: Account Holders telephone password

This will be used when you call the Contact Centre to access your account. Create a phone password (12 characters maximum).

Create a phone password (12 characters maximum)

SECTION I: Authorised Representative/s (optional)

You can authorise an additional two people (other than the account holder) to have access to your E-Toll account. By authorising the person/s named below, you agree that they have given you permission to disclose their personal information to RMS and to change their details, including deleting them, as required. You also acknowledge that the person/s nominated below may receive information in relation to your E-Toll account and can make changes to your E-Toll account without your permission.

Authorised representative 1

Title First and middle names

Surname

Phone password (12 characters maximum)

Authorised representative 2

Title First and middle names

Surname

Phone password (12 characters maximum)

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SECTION J: Declaration

I hereby certify that the details given above are complete and correct. If I have included authorised representative/s I have their approval to disclose their personal information. I acknowledge I have received, read and agree to be bound by the Terms and Conditions for a RMS E-Toll Tag account as determined by RMS at the time of this application or as may be varied by RMS in accordance with the Terms and Conditions.

Signature

Date

day	/	month	/	year
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Print full name

Position (Corporate account)

Office Use Only

Verified by:

CSR's name

Service NSW Centre (Location)

CSR number

Signature