

# Application for Transfer of Roads and Maritime Services E-Toll Account (Deceased Account Holder)

Note: An account can only be changed to the name of the surviving spouse, including partners. An account cannot be transferred into the name of any other family member. The account must be closed and a new account opened. Accounts cannot be transferred under Power of Attorney or Will provisions.

**1. Transferring an E-Toll account due to Deceased Estate?**

No  (You can no longer proceed with the application)  
Yes

**2. Account number**

       

OR

Licence plate number

**3. Name of deceased account holder**

Title First and middle names

 

Surname

**4. Address of deceased account holder**

  
 Postcode

**5. New account name (if applicable)**

Title First and middle names

 

Surname

**6. Driver's licence number (if applicable – account applicant)**

**7. Create a phone password (12 characters maximum)**

           

**8. Address details**

Residential address

  
 Postcode

**9. Contact details**

Phone (business hours)

Phone (after hours)

Phone (mobile)\*\*

Fax number

Email address

**10. Statement delivery option (please tick one below)**

- Email quarterly (default) - Free of charge  
 Email monthly - Free of charge  
 Posted quarterly - \$2.20 fee may apply  
 Posted monthly - \$2.20 fee may apply

**11. Are you eligible for, and wish to claim the M5 Cashback Rebate?**

Yes  No

**12. Payment details**

Note: Please ensure that the name on the credit card\* or direct debit card is the same as the account.

It is the responsibility of the account holder to ensure the maintenance of sufficient funds to their nominated credit card or account. Insufficient funds or incorrect details may result in a Toll Notice being issued.

- To pay by credit card\*, go to **question 13**
- To pay by direct debit, go to **question 14**

**13. Provide credit card details below**

Select type of card (Merchant fees may apply)

MasterCard  Visa  AMEX

Card number

           

Expiry Date

  /  

Name/s on card

I am/We are the authorised nominated credit card holder/s entitled to give the commitments in this application. I/We have read and agree to be bound by the Terms and Conditions for this Roads and Maritime Services (Roads and Maritime) E-Toll account and authorise Roads and Maritime to charge the nominated credit card above with all amounts, fees and charges as set out in or payable under these Terms and Conditions. This authorisation is an ongoing arrangement and will remain in force until I/We cancel it in accordance with the Terms and Conditions.

Signature 1 on card

Signature 2 on card

**14. Provide direct debit details below**

Name of financial institution

Name/s on account with financial institution

BSB number

     

Account number with financial institution

I am/We are the authorised nominated account holder/s entitled to give the commitments in this application. I/We have read and agree to be bound by the Terms and Conditions for this Roads and Maritime E-Toll account and authorise Roads and Maritime to charge the nominated account above with all amounts, fees and charges as set out in or payable under these Terms and Conditions. This authorisation is an ongoing arrangement and will remain in force until I/We cancel it in accordance with the Terms and Conditions.

Signature of nominated account holder 1

Signature of nominated account holder 2

**15. Authorised representative details**

You can authorise up to two people (other than the account holder) to have access to your E-Toll account. By authorising the person/s named below, you agree that they have given you permission to disclose their personal information to Roads and Maritime and to change their details, including deleting them, as required. You also acknowledge that the person/s nominated below may receive information in relation to your E-Toll account and can make changes to your E-Toll account without your permission.

**Authorised representative 1**

Title First and middle names  
[ ] [ ]  
Surname  
[ ]  
Create a phone password (12 characters maximum)  
[ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

**Authorised representative 2**

Title First and middle names  
[ ] [ ]  
Surname  
[ ]  
Create a phone password (12 characters maximum)  
[ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

**16. You will automatically be opted in to SMS for communications related to your account.**

Do you wish to opt out of this service?  
Yes

**17. Declaration**

I hereby certify that the details given above are complete and correct. If I have included authorised representative/s I have their approval to disclose their personal information. I acknowledge I have received, read and agree to be bound by the Terms and Conditions for a Roads and Maritime E-Toll Tag account as determined by Roads and Maritime at the time of this application or as may be varied by Roads and Maritime in accordance with the Terms and Conditions.

Signature  
[ ]

Date  
[ ] / [ ] / [ ]  
day month year

Print full name  
[ ]

**Office Use Only**

**Proof of identity record**

Primary POI List 1  
[ ]

Document number  
[ ]

Secondary POI List 2 (if necessary)  
[ ]

The surviving spouse or partner must present ONE of the following documents depending on their circumstance:

- A marriage certificate (original or certified copy)
- Proof of billing address and / or Statutory Declaration signed by a JP

The surviving spouse or partner notifying of the death must provide RMS-acceptable Proof of Identity documents for themselves **PLUS** ONE of the following documents:

- The death certificate (original or certified copy)
- Newspaper death notice
- A letter from a solicitor or the NSW Trustee and Guardian, previously known as the Public Trustee, specifying that the customer is deceased.
- A completed Advice of Death form (1634) accompanied by an RMS-acceptable proof of identity document of the deceased (primary (List 1) or secondary (List 2)).

Proof of transfer document (attach a copy)  
[ ]

**Verified by**

Name  
[ ]

Registry/Service NSW Centre Location Staff number  
[ ] [ ]

Signature  
[ ]