Community participation

The Gerringong upgrade is progressing on time. The detailed design is underway with construction scheduled to start in the second half of 2012, weather permitting. Roads and Maritime Services (RMS) thanks the community for its ongoing participation in the Gerringong upgrade planning activities.

Keeping the community informed and consulted

The Fulton Hogan team is committed to ensuring that the local Gerringong and broader communities continue to be kept informed about the project.

The key information and consultation activities during the detailed design phase (January – August 2012) are:

- Meetings with landowners in relation to survey and geotechnical investigations; noise and dust monitoring; property adjustments.
- Regular updates on the RMS project website.
- Project information line: 1800 506 976 (freecall).
- Email: gerringongupgrade@fultonhogan.com.au

- Gerringong upgrade
  PO Box 364
  Gerringong NSW 2534

- Displays at the Berry project office.
- The Gerringong Newsagency display.
- Letters to the householder to advise on activities that may affect Gerringong residents.
- An Aboriginal Focus Group meeting – 1 May 2012.
- This community display of the detailed design.

Involvement activities we have planned as part of the construction phase (mid 2012 – mid 2015) are:

- Regular updates on the RMS website; advertisements; and variable message signage along the road.
- Info line, email and PO Box – for enquiries or concerns.
- Displays at the Berry project office.
- Displays at the Gerringong construction site office (opening soon).
- Community information sessions at Gerringong venues during the construction period.
- Meetings with landowners to resolve any construction issues.
- Community updates during key construction phases.
- Notification letters – to advise of any activities that may affect Gerringong residents such as temporary road or lane closures; changes to access; blasting; etc.
- Aboriginal Focus Group meetings.

Community advocate appointed

RMS is pleased to announce the appointment of Rowena Lennings as the community advocate for the Gerringong upgrade.

Rowena’s role will be to:

- Assist you with understanding technical information provided by RMS.
- Look into how your complaints to RMS or the project team have been dealt with if you believe there has not been a sufficient response to your issue or concern.

Rowena will report to senior managers at RMS. We encourage you to take advantage of Rowena’s services as community advocate to help ensure clear and consistent information is delivered to the community, the project team and to RMS.

Contact Rowena by phone: 0418490376 or 02 94847881
or email: Rowena@integratedanalysis.com.au
Rowena will assess how she can best help you, usually within 24 hours.

For more information: Email gerringongupgrade@fultonhogan.com.au  Web www.rms.nsw.gov.au/gu  Phone 1800 506 976 (freecall) project information line  Safety and environmental emergencies 1300 762 343
Write to Gerringong Upgrade, PO Box 364, Gerringong, NSW 2534  Berry project office (Broughton Court) shop 3/113 Queen Street, Berry NSW 2535  Community advocate 0418 490 376