

Balmain East Wharf upgrade

Community update 2

OCTOBER 2014



The existing Balmain East Wharf.

The NSW Government is upgrading Balmain East Wharf as part of the Transport Access Program. It is expected work will start in late 2014 and construction will take around four to five months. The Balmain East Wharf will be closed during this period.

Transport Access Program

The NSW Government is progressively upgrading ferry wharves across Sydney Harbour to improve Sydney's ferry service for customers.

The new wharf is being delivered as part of the NSW Government's \$770 million Transport Access Program – an initiative to deliver modern, safe and accessible transport infrastructure.

The new wharf will reflect its growing importance as part of the ferry network and enable two ferries to berth at the same time.

Community feedback

Communication about the Balmain East Wharf upgrade project started in June 2014. This included a distribution of a community brochure, door-knocking, a community information session, letters to key stakeholders and local advertising.

In response to valuable feedback from residents and stakeholders regarding the position of the new wharf, further assessments were carried out to determine if there was a suitable alternative. A number of factors need to be considered including, safety, efficient ferry operations, accessibility, environmental and heritage impacts.

Talk to us

We now invite you to come along to a community information session where members of the project team will provide information about the proposed position including artist's impressions, and respond to other important feedback received during consultation. The details are:

Balmain Town Hall
370 Darling Street, Balmain
Wednesday 15 October 2014
From 6.30pm to 8.30pm

Presentation 6.30pm to 7pm followed by an opportunity to view information and speak to members of the project team.

Customer benefits

- Better protection from the wind, rain and sun
- Improved safety for customers
- Improved access for mobility impaired customers and customers with prams
- Quicker and more efficient boarding and disembarking
- Future capacity for two ferries to berth at the wharf at the same time, providing for additional services.

Contact the team

If you would like further information about the Balmain East Wharf upgrade you can:

Phone: **1800 770 973**

Email: WharfUpgradeProgram@rms.nsw.gov.au

Visit: **Roads and Maritime Services website:** rms.nsw.gov.au/wharfupgrades



Translating and Interpreting Service

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone Roads and Maritime Services on 1800 770 973.

Arabic

إذا كنتم بحاجة إلى مترجم، الرجاء الاتصال بخدمة الترجمة الخطية والشفهية (TIS National) على الرقم **131 450**، والطلب منهم الاتصال بوكالتكم على الرقم 1800 770 973.

Cantonese

若你需要口譯員，請致電 **131 450** 聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 770 973 聯絡 Roads and Maritime Services。

Mandarin

如果你需要口译员，请致电 **131 450** 联系翻译和口译服务署 (TIS National)，要求他们致电 1800 770 973 联系 Roads and Maritime Services。

Greek

Αν χρειάζεστε διερμηνέα, παρακαλείστε να τηλεφωνήσετε στην Υπηρεσία Μετάφρασης και Διερμηνείας (Εθνική Υπηρεσία TIS) στο **131 450** και ζητήστε να τηλεφωνήσουν Roads and Maritime Services στο 1800 770 973.

Italian

Se desiderate l'assistenza di un interprete, prego telefonare al Servizio Interpreti e Traduttori (TIS National) al **131 450** chiedendo di contattare Roads and Maritime Services al 1800 770 973.

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 **131 450** 으로 연락하여 이들에게 1800 770 973 번으로 Roads and Maritime Services 에 전화하도록 요청하십시오.

Vietnamese

Nếu cần thông ngôn viên, xin quý vị gọi cho Dịch Vụ Thông Phiên Dịch (TIS Toàn Quốc) qua số **131 450** và nhờ họ gọi cho Roads and Maritime Services qua số 1800 770 973.



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