

Chiswick Wharf and interchange upgrade



Artist's impression of the new Chiswick Wharf viewed from river

COMMUNITY UPDATE 4

DECEMBER 2016

The NSW Government is upgrading Chiswick Wharf as part of the Transport Access Program. Following feedback from the community the Review of Environmental Factors for the project has been finalised and work to upgrade the wharf will start on **Wednesday 1 February 2017**.

The upgrade is part of the major progressive upgrade of ferry wharves across Sydney Harbour.

This update provides important information about the temporary wharf closure and what to expect during the construction of the new Chiswick Wharf.

Chiswick Wharf will be closed for upgrade from **Wednesday 1 February 2017** for about five months, weather and maritime conditions permitting. All efforts will be made to reopen the wharf as soon as possible.

The Chiswick Wharf design has been developed following feedback from the community and aims to balance factors including safety, accessibility, efficient ferry operations and environmental impacts. The final Review of Environmental Factors (REF) went on display for comment in October 2016. Roads and Maritime Services received four submissions relating to the proposal and has prepared a submissions report which summarises the feedback and responses.

The REF and submissions report can be viewed at rms.nsw.gov.au/chiswick-wharf

The new Chiswick wharf and interchange will provide:

- ▶ Better protection from the wind, rain and sun
- ▶ Improved seating and waiting areas
- ▶ Improved safety for customers
- ▶ Quicker and more efficient ferry boarding and disembarking
- ▶ Improved access for mobility impaired customers and customers with prams
- ▶ Improved pedestrian access
- ▶ Efficient interchanges with other modes of Transport
- ▶ Effective wayfinding signage and lighting.

WHAT TO EXPECT DURING THE UPGRADE

Construction activities will include:

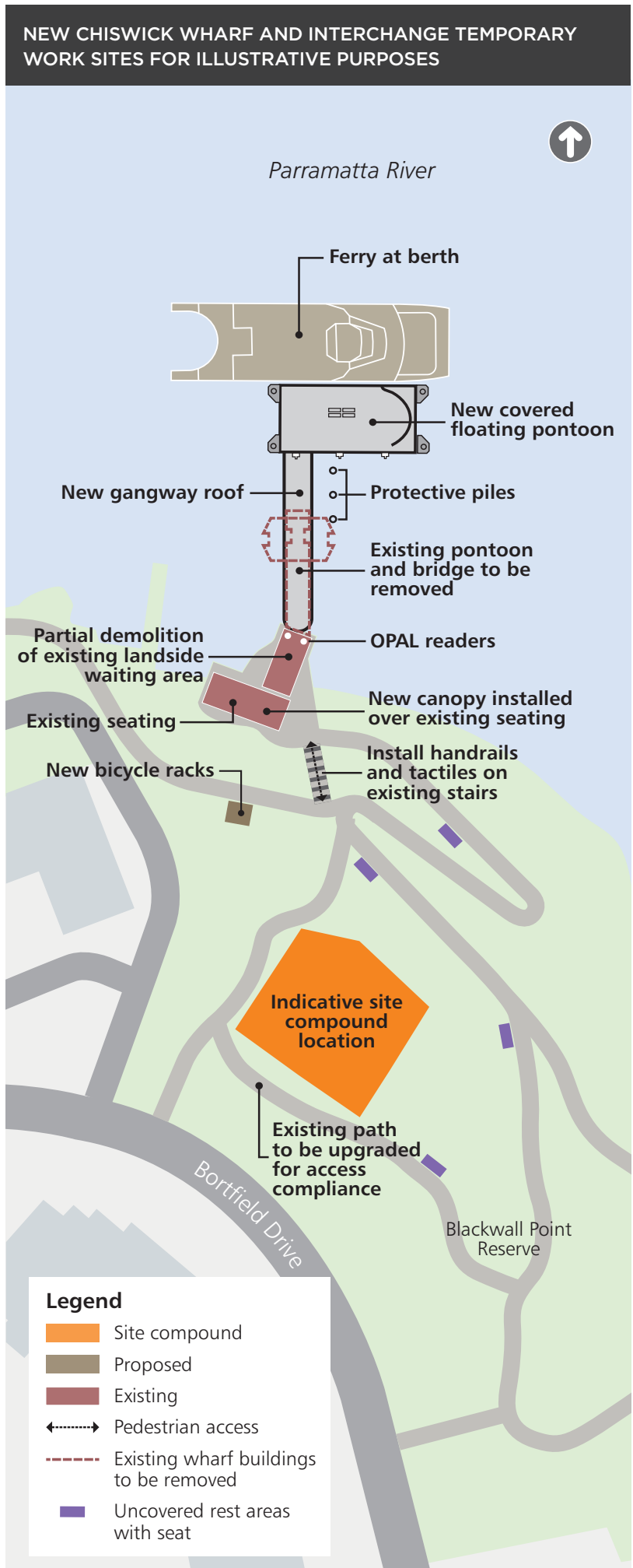
- ▶ Site establishment – installing fencing, site hoarding and site sheds.

Wharf

- ▶ Removal of existing pontoon and gangway and partial demolition of existing landside waiting area
- ▶ Installation of steel piles
- ▶ Installation of bridge, gangway and pontoon
- ▶ Upgrade existing fixed waiting area including installation of new railings and replacement of the existing cover with a new canopy
- ▶ New wharf fit out
- ▶ Installation of new seating and customer information within new waiting area on pontoon.

Interchange

- ▶ New pathways and ramps
- ▶ Reconfiguration of parking including kiss and ride and accessible parking
- ▶ Installation of bicycle racks
- ▶ Installation of wayfinding signage and lighting.



ALTERNATIVE TRANSPORT DURING CONSTRUCTION

Customers will be able to catch a temporary shuttle bus 437, operating between Chiswick shopping centre and Abbotsford Wharf, to connect with Parramatta River ferry services.

Customers travelling to the city can also catch existing bus services 504/X04 to Town Hall and 436 to Central Station.

We encourage customers to plan their trip by visiting transportnsw.info or calling 131 500 before starting their journey.



Construction will take about five months to complete, weather and maritime conditions permitting. All efforts will be made by the project team to reopen the wharf as soon as possible.

A temporary construction site compound will be established for the duration of the project. Consideration will be given to the location of the community garden. This will be located in Blackwall Point Reserve. The area will be fenced off and restricted to authorised personnel and visitors.

The standard work hours will be 7am to 6pm Monday to Friday and 8am to 1pm Saturday. Some of this work will be noisy. Some early morning or night work, including the installation of piles, may be required when the water is at its calmest. This will generate noise. We will notify nearby residents prior to any early morning or night work taking place.

Equipment will include barges, cranes and service boats. Construction workers and equipment will usually be transported to and from the site by water to minimise impacts on local traffic.



Rivercat at the existing Chiswick Wharf

CONTACT THE TEAM

If you would like further information about the Chiswick Wharf and interchange upgrade you can

Phone: **1800 770 973**

Email: **wharfupgradeprogram@rms.nsw.gov.au**

Visit the Roads and Maritime Services website: **rms.nsw.gov.au/wharfupgrades**



Translating and Interpreting Service

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone Roads and Maritime Services on 1800 770 973.

Arabic

إذا كنتم بحاجة إلى مترجم، الرجاء الاتصال بخدمة الترجمة الخطية والشفهية (TIS National) على الرقم **131 450**. والطلب منهم الاتصال بوكالتكم على الرقم 1800 770 973.

Cantonese

若你需要口譯員，請致電 **131 450** 聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 770 973 聯絡 Roads and Maritime Services。

Mandarin

如果你需要口译员，请致电 **131 450** 联系翻译和口译服务署 (TIS National)，要求他们致电 1800 770 973 联系 Roads and Maritime Services。

Greek

Αν χρειάζεστε διερμηνέα, παρακαλείστε να τηλεφωνήσετε στην Υπηρεσία Μετάφρασης και Διερμηνείας (Εθνική Υπηρεσία ΤΙΣ) στο **131 450** και ζητήστε να τηλεφωνήσουν Roads and Maritime Services στο 1800 770 973.

Italian

Se desiderate l'assistenza di un interprete, prego telefonare al Servizio Interpreti e Traduttori (TIS National) al **131 450** chiedendo di contattare Roads and Maritime Services al 1800 770 973.

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 **131 450** 으로 연락하여 이들에게 1800 770 973 번으로 Roads and Maritime Services 에 전화하도록 요청하십시오.

Vietnamese

Nếu cần thông ngôn viên, xin quý vị gọi cho Dịch Vụ Thông Phiên Dịch (TIS Toàn Quốc) qua số **131 450** và nhờ họ gọi cho Roads and Maritime Services qua số 1800 770 973.



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