The NSW Government is upgrading Cockatoo Island Wharf as part of the Transport Access Program. Following feedback from the community the Review of Environmental Factors for the project has been finalised and work to upgrade the wharf will start on Wednesday 10 May 2017.

The upgrade is part of the major progressive upgrade of ferry wharves across Sydney Harbour. This update provides important information about what to expect during the construction of the new Cockatoo Island Wharf.

Construction will start on Wednesday 10 May and take about five months to complete, weather and maritime conditions permitting. All efforts will be made to complete the wharf upgrade as soon as possible. Ferry services will operate to Camber Wharf on the southern side of the island during construction.

The Cockatoo Island Wharf design has been developed following feedback from the community and aims to balance factors including safety, accessibility, efficient ferry operations and environmental impacts. The final Review of Environmental Factors (REF) went on display for comment in November 2016. The Sydney Harbour Federation Trust received eleven submissions relating to the proposal and Roads and Maritime Services have prepared a submissions report which summarises the feedback and responses.

The new Cockatoo Island wharf and interchange will provide:

- better protection from the wind, rain and sun
- improved seating and waiting areas
- improved safety for customers
- quicker and more efficient ferry boarding and disembarking
- improved access for mobility impaired customers and customers with prams
- effective wayfinding signage and lighting.

WHAT TO EXPECT DURING THE UPGRADE

Construction activities will include:

- site establishment
- removal of existing pontoon and gangway
- installation of steel piles
- installation of bridge, gangway and covered pontoon
- new wharf fit out
- installation of new seating and glass weather screening on the pontoon
- minor maintenance work on the existing heritage Bundy Office structure.

Construction will take about five months to complete, weather and maritime conditions permitting.

A temporary construction site compound will be established near the wharf for the duration of the project. The area will be fenced off and restricted to authorised personnel and visitors.

The standard work hours will be between 7am and 6pm Monday to Friday and between 8am and 1pm Saturday. Some of this work will be noisy. Some early morning or night work will be needed to install piles and lift sections of the wharf in place, when the water is at its calmest. Some of this work will generate noise. We will notify nearby residents and businesses prior to any early morning or night work taking place.
ALTERNATIVE TRANSPORT DURING CONSTRUCTION

All ferry services to the island will continue during construction and will operate to Camber Wharf on the southern side of the island. Wayfinding signage will be installed to direct customers to key locations on the island. You can plan your trip using the trip planner at transportnsw.info or call Transport Info on 131 500.

Legend
- Proposed
- Existing pontoon
- Existing buildings
- Existing wharves
- Reserves

Access route between Camber Wharf and the Visitors Centre

Parramatta River

Camber Wharf (all ferry services operate at this wharf during the upgrade of Cockatoo Island Wharf)

East towards Darling Harbour and Circular Quay

West towards Parramatta
If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on 131 450 and ask them to telephone Roads and Maritime Services on 1800 770 973.

Arabic
إذا كنت بحاجة إلى مترجم، الرجاء الاتصال بخدمة الترجمة على الرقم 131 450 (TIS National).

Cantonese
若你需要口译员, 请致电 131 450 联络翻译和口译服务署 (TIS National), 要求他们致电 1800 770 973 联络 Roads and Maritime Services.

Mandarin
如果你需要口译员, 请致电 131 450 联系翻译和口译服务署 (TIS National), 要求他们致电 1800 770 973 联系 Roads and Maritime Services.

Greek
Αν χρειάζεστε διερμηνέα, παρακαλείστε να τηλεφωνήσετε στην Υπηρεσία Μετάφρασης και Διερμηνείας (Εθνική Υπηρεσία TIS) στο 131 450 και ζητήστε να τηλεφωνήσουν Roads and Maritime Services στο 1800 770 973.

Italian

Korean
통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 770 973 번으로 Roads and Maritime Services 에 전화하도록 요청하십시오.

Vietnamese
Nếu cần thông ngôn viên, xin quý vị gọi cho Dịch Vụ Thông Phản Dịch (TIS Toàn Quốc) qua số 131 450 và nhờ họ gọi cho Roads and Maritime Services qua số 1800 770 973.