



Proposed intersection improvements at Hume Highway and Memorial Avenue, Liverpool

Community Consultation Report

July 2017

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Executive summary

This report provides a summary of Roads and Maritime Services community and stakeholder consultation carried out on a proposal to extend the existing southbound right turn bay on Hume Highway into Memorial Avenue at Liverpool.

This proposal is part of the NSW Government's \$300 million Urban Roads Pinch Point Program, which aims to reduce congestion and improve travel times on Sydney's busiest corridors.

The proposal includes:

- extending the existing southbound right turn bay on the Hume Highway into Memorial Avenue
- upgrading the existing centre median and kerb

Roads and Maritime distributed 4500 letters to the community and stakeholders in November 2016 seeking feedback on the proposal. We received feedback from four community members and one organisation. Key community concerns included possible traffic delays and adjustments to traffic light phasing.

After careful review of all community feedback as well as consideration of the proposal's aims and design requirements, we have decided not to proceed with the proposal.

We thank the community and stakeholders for considering the proposal.

We will keep the community informed of any future proposals in the area.

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1. Introduction

1.1. Background

Hume Highway (Copeland Street) in Liverpool is a six lane divided carriageway with three lanes in each direction. The intersection with Memorial Avenue is two lanes in both directions.

The intersection of Hume Highway is controlled by traffic signals. Currently southbound traffic on the Hume Highway turns right into Memorial Avenue on a dedicated right turn bay. High traffic volumes result in it reaching capacity and disrupting the flow of southbound traffic, causing delays during peak periods.

1.2. The proposal

The proposal includes:

- extending the existing southbound right turn bay on the Hume Highway into Memorial Avenue
- upgrading the existing centre median and kerb.

This proposal is part of the NSW Government's \$300 million Urban Roads Pinch Point Program, which aims to reduce congestion and improve travel times on Sydney's busiest corridors.

2. Consultation approach

2.1. Consultation objectives

We consulted with the community in November 2016 to:

- seek comment, feedback, ideas and suggestions for us to consider when developing the proposal
- build a database of interested and concerned community members with whom we can continue to engage during the project.

2.2. How consultation was done

We sought feedback on the proposal between Thursday 3 November 2016 and Friday 18 November 2016. Community members and stakeholders were encouraged to provide feedback and make comments via email, mail or phone contact with the project team. Our consultation tools are outlined in Table 1.

Table 1 – How consultation was done

Have Your Say letter – November 2016 (Appendix A)	<ul style="list-style-type: none">• Delivered to 4500 residents and businesses in the assessed noise impact area (Appendix B) for comment on the proposed design.• Direct emails were sent to local and state Members of Parliament, Council, local transport, educational facilities, utilities and emergency services in the area.
Website	<ul style="list-style-type: none">• Details of the proposal were provided on the Roads and Maritime website.

3. Consultation summary

3.1. Overview

Roads and Maritime distributed 4500 letters to the community and stakeholders in November 2016 seeking feedback on the proposal. We received five submissions including feedback from four community members and one organisation. Four community members were in agreement with the proposal. Key issues raised include concerns over possible traffic delays, requests for traffic light phasing adjustments and matters that were out of scope of this proposal.

We thank the community and stakeholders for considering the proposal.

3.2 Feedback summary and Roads and Maritime's responses

Roads and Maritime has provided responses to all feedback received on this proposal. The responses are provided directly to the person who commented as well as in this report, which will be made available to the public.

All comments have been considered to help Roads and Maritime make decisions on this proposal.

Table 2 – Feedback summary and Roads and Maritime's responses

Category	Matters raised	Roads and Maritime's response
Construction impacts	The improvements will cause unnecessary congestion during construction and traffic delays	Prior to commencing any construction, we consult the community on a proposed work schedule and make every effort to minimise impacts for motorists and residents.
Traffic light phasing	Increase the green time for each right turn phase from both Memorial Avenue into Copeland Street and from the Hume Highway into Memorial Avenue	The traffic lights at the intersection of Memorial Avenue and Hume Highway / Copeland Street are part of the Sydney Coordinated Adaptive System (SCATS). The green time for each phase or movement is allocated by SCATS. This allocation is determined by measured traffic demand and density and continually varies for all approaches to ensure maximum efficiency for all road users.
Traffic	Roads and Maritime should extend the existing northbound right turn into Memorial Avenue as current traffic exceeds the capacity of existing right turn bay	Roads and Maritime will consider this as part of future planning for the area. We will keep the community informed of any future projects.
Out of Scope	Further capacity improvements around the Liverpool City Centre between Bigge Street and Hoxton Park should be investigated	Roads and Maritime will consider this as part of future planning for the area. We will keep the community informed of any future projects.

4. Decision

We have carefully reviewed all community feedback and re-examined the aims and designs of the proposed intersection improvements, in line with the \$300 million Urban Roads and Pinch Point Program. Based on these considerations, we have determined that at present the proposal would not be of benefit to the intersection at Hume Highway and Memorial Avenue, Liverpool. We have decided not to proceed with the proposal.

We thank the community and stakeholders for considering the proposal.

We will keep the community informed of any future proposals in the area.

5. Appendices

6.1 Appendix A – Have Your Say letter July 2016



November 2016

Have your say – Proposed improvements to the intersection of the Hume Highway and Memorial Avenue, Liverpool

The NSW Government is planning this proposal as part of its \$300 million Urban Roads Pinch Point Program, which aims to reduce congestion and improve travel times on Sydney's busiest corridors.

Roads and Maritime Services is seeking your feedback by **Friday 18 November** on a proposal to extend the existing southbound right turn bay on the Hume Highway into Memorial Avenue, Liverpool. The work would improve safety and ease congestion. We have included a map to help explain the proposal.

The work would include:

Extending the existing southbound right turn bay on the Hume Highway into Memorial Avenue, Liverpool through the existing centre median and upgrading the centre median and kerb.

We encourage you to send us your comments on the proposed night work by **Friday 18 November** to:

Email: nsw_projects@downermouchel.com

Mail: DownerMouchel, Hume Highway and Memorial Avenue road improvements,
PO Box 6465, North Ryde NSW 2113

We will carefully consider your feedback and continue to keep you updated as the proposal progresses.

Contact

If you have any questions, please contact our delivery partner DownerMouchel on 1800 332 660 or email nsw_projects@downermouchel.com. For more information on our projects, visit rms.nsw.gov.au

Proposed improvements on the Hume Highway, Liverpool



Translating and Interpreting Service

If you need an interpreter, please call TIS National on **131 450** and ask them to call DownerMouchel on **1800 332 660**.

Arabic

إذا كنتم بحاجة إلى مترجم، الرجاء الاتصال بجمعية الترجمة الخطية والتلفونية (TIS National) على الرقم 1800 332 660 وطلب منهم الاتصال بـ **DownerMouchel** على الرقم 131 450.

Cantonese

若你需畀口譯員，請致電 131 450 聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 332 660 聯絡 DownerMouchel。

Mandarin

如果你需要口译员，请致电 131 450 联系翻译和口译服务署 (TIS National)，要求他们致电 1800 332 660 联系 DownerMouchel。

Greek

Αν χρειάζεστε διαμερμένο, παρακαλούμε να τηλεφωνήσετε στην Υπηρεσία Μετάφρασης και Δερμηνείας (Εθνική Υπηρεσία TIS) στο 131 450 και ζητήστε να τηλεφωνήσουν DownerMouchel στο 1800 332 660.

Russian

Если вам нужен переводчик, то позвоните в Службу письменного и устного перевода (TIS National) по номеру 131 450 и скажите переводчику, что вам нужно позвонить в DownerMouchel по номеру 1800 332 660.

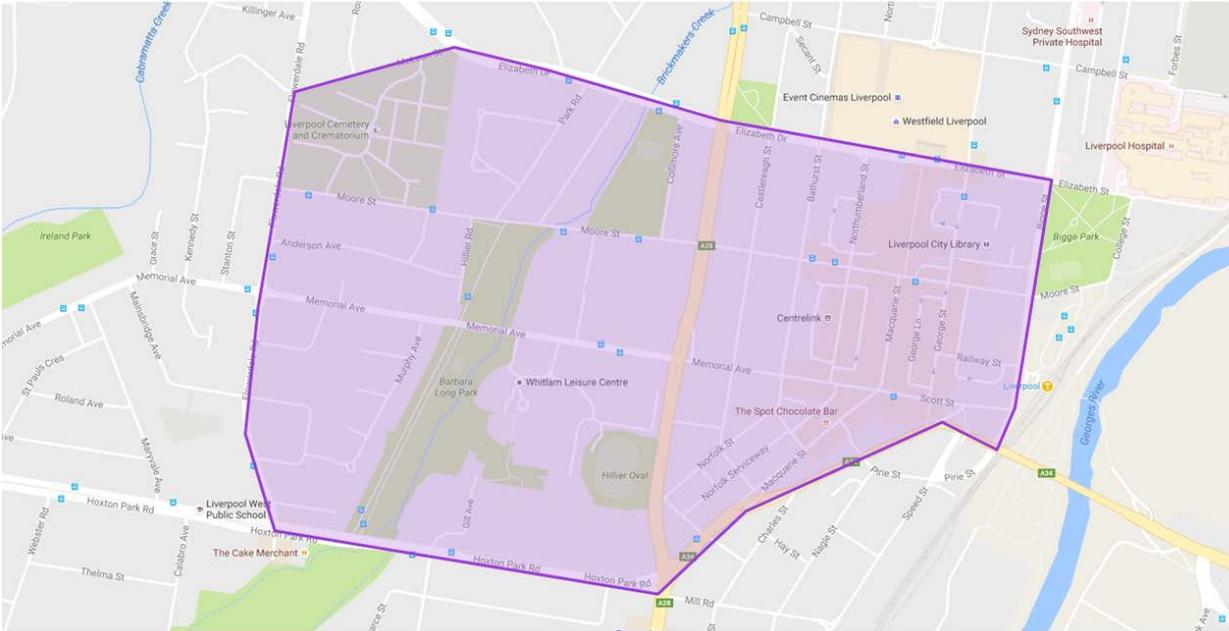
Korean

통역사가 필요하시면 번역통역서비스 (TIS National) 에 131 450 으 로 연락하여 이들에게 1800 332 660 번으로 DownerMouchel 에 전화 하도록 요청하십시오.

Vietnamese

Nếu cần thông ngôn viên, xin quý vị gọi cho Dịch Vụ Thông Phiên Dịch (TIS Toàn Quốc) qua số 131 450 và nhờ họ gọi cho DownerMouchel qua số 1800 332 660.

6.2 Appendix B – Distribution area



6.3 Appendix C – Project map



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