Mulgoa Road, Jamisontown upgrade
Frequently asked questions (FAQs)
Roads and Maritime Services | August 2018

About the project

What’s happening now?
The project is now up to the Review of Environmental Factors (REF) public consultation stage. We want your feedback on the project, especially as it relates to environmental and design elements that will potentially affect you during construction and once the upgrade is completed.

Why is Mulgoa Road being upgraded?
Currently, up to 50,000 vehicles travel along the section of Mulgoa Road between Jeanette Street and Blaikie Road. Ten per cent of these vehicles are heavy vehicles. The morning and afternoon peak periods see traffic speeds of between 20 to 30 km/h.

The road is already at capacity at some times of the day and a do-nothing scenario would only see the road worsen as the surrounding area continues to grow.

Widening Mulgoa Road from two to three lanes in each direction between Jeanette Street and Blaikie Road will relieve congestion and cater for future growth in the area.

When will building start and how long will it take?
Building of the Mulgoa Road, Jamisontown upgrade, from Jeanette Street to Blaikie Road including the M4 Motorway, is programmed to begin in 2020 and could take around 2 years.

How is Roads and Maritime going to manage so much construction in the area?
Roads and Maritime projects, including the Mulgoa Road, Jamisontown upgrade, will continue to be coordinated to manage the disruption to road users. Motorists and the community are notified of changes to traffic conditions before work is carried out to help them manage their journey.

What are the stages of the Mulgoa Road / Castlereagh Road corridor upgrade?
The corridor upgrade is programmed to be undertaken in stages:

Jane Street, Penrith – Union Road to Museum Drive including Railway Bridge (construction begins 2019)
Mulgoa Road, Jamisontown – Jeanette Street to Blaikie Road including M4 Motorway (construction begins 2020) – this project
Mulgoa Road, Glenmore Park – Glenmore Parkway to Jeanette Street (short term upgrade)
Castlereagh Road, Penrith – Museum Drive to Coreen Avenue (short-term upgrade)
Castlereagh Road, Penrith Lakes – Lugard Street to north of Andrews Road (short-term upgrade)
Mulgoa Road, Penrith – Blaikie Road to Union Road (medium-term upgrade)
Castlereagh Road, North Penrith – Coreen Avenue to Lugard Street (long-term upgrade)
Design

What new features will there be for this part of Mulgoa Road?

- The Wolseley Street Tunnel will be removed and replaced by two right hand turning lanes into Wolseley Street.
- Factory Road will be a left turn in only road.
- A noise wall will be built between Peter Court, Huron Place, Hatchinson Crescent and Mulgoa Road. These streets will still run parallel separately from Mulgoa Road, divided by the noise wall.
- Peter Court will be a left turn in only road. From Glenbrook Street there will be a median strip added at the intersection of Mulgoa Road.
- A retaining wall will be built under the M4 Motorway on the widened Mulgoa Road.

What changes have been made since the preliminary design was displayed?

No significant changes have been made.

We have reviewed the design to reduce the need for property acquisition thanks to some innovative designs. This is especially the case for properties along Peter Court, Huron Place, and Hatchinson Crescent running parallel to Mulgoa Road.

What provisions are there for cyclists and pedestrians?

The existing shared pedestrian and cycle path between Peter Court and Mulgoa Road will be removed in order to install a noise wall. Huron Place and Peter Court will become part of the cycle route and an active transport corridor.

Property

Will there be any property acquisition and is my property affected?

All property owners whose properties are to be acquired for the Mulgoa Road, Jamisontown stage of the corridor upgrade have been notified.

The project team reviewed the designs to reduce the need to acquire further properties, especially along Huron Place and Peter Court.

My property is outside of the Mulgoa Road, Jamisontown upgrade. Will you be acquiring it?

Funding has not been allocated to other stages of the upgrade.

No further properties will be acquired until further funding is provided to upgrade the other stages of the corridor.

How do I check if my property is within the corridor?

Roads and Maritime has informed Penrith Council to include the corridor reservation in the Council’s LEP. You can contact Roads and Maritime or Council to check for any impacts to your property. Roads and Maritime can show you the corridor on a map where you can see how the boundary of the project may affect your property.

However, if you want to be sure whether your property is or is not under a road reservation and you are unsure whether that information is within your property deed then you will need to see a conveyancer.

What will be done to help businesses along Mulgoa Road?

It is business as usual along Mulgoa Road. Whilst construction can be intrusive, Roads and Maritime is working hard to reduce this intrusion and see that businesses are impacted as little as possible from their normal trading.

Property access will be maintained throughout construction through a traffic management plan. This plan will ensure traffic flow on the surrounding network is maintained where possible.
**Environment**

What kinds of issues are identified in the Review of Environmental Factors (REF)?

Potential environmental and construction impacts are identified, along with concerns you may have about the project’s design, which may have an impact on the community. These include:

- noise and vibration
- location of construction works
- traffic congestion and traffic flow assessments
- changes to traffic flow during construction
- effects of parking on business
- access to properties and businesses
- effect on flora and fauna
- utility relocation
- heavy vehicle routes
- heritage
- change in flood impacts.

How does the environmental planning approval process work?

The Review of Environmental Factors (REF) is a self-determined assessment by Roads and Maritime under Part 5 of the EP&A Act. The REF must be completed then assessed and determined before construction can commence. Community feedback is considered as part of the approval process.

What is being done about existing flooding issues along parts of the corridor?

Flooding is a concern across the Penrith Valley. Roads and Maritime is working to reduce the impact of flooding on the widened Mulgoa Road and subsequently on neighbouring properties.

This work is consistent with wider work across the Hawkesbury-Nepean valley to make roads more resilient to major flooding incidents.

Stormwater pipes will also be upgraded to capture and direct water efficiently to nearby water courses, reducing impacts to homes.
Have your say

How do I make a comment on the proposed project?
You can email, attend one of our information sessions and complete a feedback form, or pin a comment on our collaborative map. Here are the links:

Email
mulgoaroadupgrade@rms.nsw.gov.au

Collaborative map
www.rms.nsw.gov.au/MulgoaRoadCastlereaghRoad

Feedback form
Can be sent to:
Mulgoa Road, Jamisontown upgrade
Roads and Maritime Services
PO Box 973, Parramatta CBD NSW 2124

What happens next?
At the completion of the REF public exhibition period, the issues raised by the community will be assessed as part of a submissions report before planning approval is sought.

Once planning approval is obtained, the process to engage a contractor to build the project will begin.

We will continue to keep the community updated about the progress of the project.

How will my feedback be used?
The submissions process plays a vital role in the project’s development and provides an opportunity for you to have your say. At the end of the exhibition period, a submissions report will be prepared to document all issues raised during the formal submissions process and responses.

Once finalised the submission report will be made public.

Where can I find out more information?
Please contact us on the details below if you have any questions or you want any clarity about the information we provided you.

Contact us
If you have any questions please contact:

1800 733 084
mulgoaroadupgrade@rms.nsw.gov.au
www.rms.nsw.gov.au/MulgoaRoadCastlereaghRoad
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If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 733 084.