

## PROJECT MANAGERS UPDATE - APRIL 2011

As you may be aware, in December 2010 the RTA sought community feedback through a postal survey distributed as part of the December 2010 community update. A report which discusses in detail the feedback from responses received to the postal survey is now available on the [project documents page](#) of this website.

437 responses to the questions raised in the survey were received up to 8 March 2011. The purpose of the report is to document community feedback and describe the issues and themes identified. A summary report on this survey was prepared and uploaded on the project website in February 2011 and presented at a community forum on 3 March.

The survey forms part of a wider and ongoing community consultation process.

A telephone survey undertaken by Jetty Research was completed on Monday 21 March. It involved a survey of over 500 randomly selected participants. The telephone survey took around 12-15 minutes and invited participants to rank the importance of issues identified from previous consultation. A report is being prepared and will be available in the near future.

To support the residential telephone survey, a separate business survey is also underway. The business survey is an online survey to give all local business the opportunity to participate. The Grafton Chamber of Commerce distributed the survey through their database of members and an independent company engaged to carry out the survey will collate the results.

Businesses not included on the Chamber's database are invited to register their details with the project team to participate in the survey. Thank you to those business owners/managers who have shown their interest. Importantly however, it's not too late to participate if you have not yet registered. Any business owner/manager wishing to participate in the survey is encouraged to contact to the project team. Only one survey per business should be submitted. The survey takes about 10-15 minutes and will remain open until **10pm Tuesday 3 May 2011**.

These surveys will help gauge the broader views of residents and businesses regarding an additional crossing of the Clarence River. The results of the surveys will be presented to the community at the next forum proposed for May. Details of this forum will be available closer to the date.

For anyone who missed the community forums in March and are interested seeing what was discussed we have posted the video recordings from each session on the [community involvement page](#) of this website. Attendees agreed to the filming prior to commencement of the forums. The presentations and meeting notes of the forums are also available on the project documents page of this website.

Finally, thank you to those of you that provided feedback on the project purpose and/or project objectives. The project team and I are currently reviewing the feedback and will report back on this at the community forum in May.

If you require any further information or have any questions or comments, please do not hesitate to contact us by phone, email or letter.

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