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# **RICHMOND BRIDGE AND APPROACHES – Intersection improvement Stage 1**

## **Old Kurrajong Road and Kurrajong Road**

### **Community Consultation Report**

February 2015

Roads and Maritime Services 15.055  
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Richmond Bridge and approaches – Intersection Improvement Stage 1  
Old Kurrajong Road and Kurrajong Road – Community Consultation Report

## Executive summary

Roads and Maritime Services is proposing to upgrade three intersections that approach Richmond Bridge. These include Bells Line of Road and Grose Vale Road in North Richmond, Kurrajong Road and Old Kurrajong Road, and Kurrajong Road and Bosworth Street in Richmond.

This consultation report relates to consultation carried out for Stage 1 improvement work at the intersection of Kurrajong Road and Old Kurrajong Road, Richmond (the proposal).

The proposal includes:

- Widening the intersection to allow for a dedicated right turn lane from Kurrajong Road into Old Kurrajong Road for motorists travelling south
- Providing a dedicated left turn lane from Old Kurrajong Road into Kurrajong Road including a westbound acceleration lane.

Roads and Maritime invited the community and key stakeholders to provide feedback on this proposal in August 2014. We distributed 4,500 letters in the local area inviting feedback and we also door knocked residents and businesses near the intersection.

We received comments from 17 people and organisations with most supporting the proposal. Roads and Maritime considered all feedback and have decided to proceed with the proposal. Work at the intersection of Kurrajong Road and Old Kurrajong Road is expected to start in early 2015.

Roads and Maritime will continue to update the community about the construction of Stage 1 and future consultation of Stage 2 work.

We will provide responses to all feedback through this report, on our website [www.rms.gov.au](http://www.rms.gov.au) and directly to the people and organisations who made comments.

Roads and Maritime would like to take this opportunity to thank everyone who provided comments on this proposal and to the community and stakeholders for considering the project.

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# 1.0 Introduction

## 1.1 Background

The Australian and NSW governments are planning to reduce congestion on Richmond Bridge and approaches to cater for current and future traffic needs.

Roads and Maritime has published the Richmond Bridge and approaches Congestion Study which recommends short-term (to 2021) and long-term (to 2036) options to address congestion on Richmond Bridge and approaches.

The Study assessed the traffic movements, environmental and heritage considerations, safety concerns, the structural integrity of the bridge and corridor reservations issues.

The Study identified intersections at Bells Line of Road and Grose Vale Road (North Richmond), Kurrajong Road and Old Kurrajong Road (Richmond) and Kurrajong Road and Bosworth Street (Richmond) as locations for improvements to reduce and manage congestion until 2021.

## 1.2 The proposal

Roads and Maritime is proposing to upgrade these three intersections. The proposed work would be carried out in two stages. Stage 1 would involve improvement work to the intersection at Kurrajong Road and Old Kurrajong Road and Stage 2 would include work at the intersections at Bells Line of Road and Grose Vale Road, and at Kurrajong Road and Bosworth Street. The proposal includes:

### Stage 1

#### **Kurrajong Road and Old Kurrajong Road intersection**

- Widening the intersection to allow for a dedicated right turn lane from Kurrajong Road into Old Kurrajong Road for motorists travelling south
- Providing a dedicated left turn lane from Old Kurrajong Road into Kurrajong Road including a westbound acceleration lane.

### Stage 2

#### **Bells Line of Road and Grose Vale Road intersection**

- Providing two dedicated right turn lanes from Grose Vale Road into Bells Line of Road for motorists travelling eastbound
- Providing two westbound through lanes on Bells Line of Road
- Extending the eastbound right turn lane on Bells Line of Road into Grose Vale Road
- Implementing a 'No Parking' on Bells Line of Road between Pitt Lane and Grose Vale Road during peak travel periods
- Providing a dedicated right turn lane from Terrace Road into Bells Line of Road for motorists travelling westbound.

#### **Kurrajong Road and Bosworth Street intersection**

- Providing a dedicated right turn lane from Kurrajong Road to Castlereagh Road for motorists travelling southbound
- Restricting right turn movements from March Street to Bosworth Street
- Providing parking restrictions on both sides of Kurrajong Road/March Street between Chapel Street and approximately 100 metres east of Bosworth Street during peak travel periods.

This report provides feedback about consultation carried out for Stage 1 improvement work at the intersection of Kurrajong Road and Old Kurrajong Road, Richmond.

Consultation for the Stage 2 improvements will be carried out in mid 2015.

## 2.0 Consultation approach

### 2.1 Consultation objectives

We consulted with the community and key stakeholders on the Stage 1 improvement work to:

- Seek comment, feedback, ideas and suggestions for Roads and Maritime to consider when developing consultation on outcomes for environmental assessment known as Review of Environmental Factors (REF)
- Build a database of interested community members who Roads and Maritime could continue to engage during the proposal's development.

### 2.2 How consultation was done

Consultation was open from Friday 1 August to Friday 15 August 2014. Community members were encouraged to provide feedback, leave comments and feedback via mail, email or phone.

Members of the local community and key stakeholders were contacted using a range of tools including:

<b>Tool</b>	<b>Method</b>
Door knocking May 2014	Roads and Maritime door knocked affected businesses and residents to explain the proposal and invite comment.
Community letter investigation notification May 2014  (Appendix B)	Delivered to about 4,500 residents in Richmond, North Richmond and Hobartville (see Appendix A distribution map).  Emailed to emergency services, government agencies, schools, businesses, aged care centres, religious centres and community groups in the local area.
Community letter update notification June 2014  (Appendix C)	Delivered to about 5,000 residents in Richmond, North Richmond and Hobartville (see Appendix A distribution map).  Emailed to emergency services, government agencies, schools, businesses, aged care centres, religious centres and community groups in the local area.
Community letter Have Your Say August 2014  (Appendix D)	Delivered to about 5,000 residents in Richmond, North Richmond and Hobartville (see Appendix A distribution map).  Emailed to emergency services, government agencies, schools, businesses, aged care centres, religious centres and community groups in the local area.
Website	Notification appeared on the Roads and Maritime website

## 3.0 Consultation Summary

### 3.1 Overview

During the initial consultation about the proposed work, feedback about Stage 1 was received from 17 people and organisations on nine different matters. A series of general enquiries were also received, these are also detailed in the table below.

### 3.2 Feedback summary and Roads and Maritime response

Details received during the initial consultation period are shown below.

Issue Category	Number of comments	Issue raised	Roads and Maritime response
Design (Proposal to install a roundabout at intersection)	Three comments Ref# 4,6,8	Will a roundabout be provided at the intersection of Kurrajong Road, Yarramundi Lane and Old Kurrajong?	The primary objective of this proposal is to reduce congestion on Richmond Bridge and approaches.  The 2013 Richmond Bridge and approaches congestion study (page 25, Table 9, Section 2.6.2) indicates a roundabout at this intersection may not be appropriate as an imbalance of vehicles from Old Kurrajong Road would have an adverse impact on Kurrajong Road through traffic during peak periods.
Design (Proposal for additional lanes)	Three comments Ref# 6,8,12	Can four lanes be constructed from Richmond to North Richmond?	This project is to carry out short-term improvements at the intersection of Kurrajong Road, Yarramundi Lane and Old Kurrajong Road. Provision for two eastbound lanes and two westbound lanes on Kurrajong Road was not investigated as part of these intersection improvements. However, a four lane proposal has been recommended as part of the preferred long-term option. Refer to the Richmond Bridge and approaches congestion study (page 83, Sections 3.9.3 and 3.9.4) <i>Preferred short-term and long-term options report</i> February 2013.
	One comment Ref# 8	Will the Richmond Bridge be duplicated to achieve four lanes?	This project is to carry out short-term improvements at the intersection of Kurrajong Road, Yarramundi Lane and Old Kurrajong Road. Duplication of Richmond Bridge is not part of these intersection improvements. However, Richmond Bridge is proposed to be duplicated (to include two lanes eastbound and two lanes westbound) as part of the long-term option.

Issue Category	Number of comments	Issue raised	Roads and Maritime response
			Please refer to the Richmond Bridge and approaches congestion study (page 83, Sections 3.9.3 and 3.9.4) <i>Preferred short-term and long-term options report</i> February 2013.
Design (No right turns)	Three comments Ref# 1,8,13	It is suggested that a 'no right turn' from Old Kurrajong Road, to Kurrajong Road westbound (towards North Richmond) be implemented.	Roads and Maritime, in consultation with Hawkesbury City Council, have implemented a right hand turn restriction between 3pm and 7pm for vehicles travelling south on Old Kurrajong Road. This has been in place since July 2014.  This restriction would be maintained on completion of the proposed roadwork.  There is a low volume of vehicles making this turn outside of the afternoon peak periods and as such restricting the right hand turn from Old Kurrajong Road to Kurrajong Road westbound is currently not warranted.
	Two comments Ref# 8,13	Can a no right turn from Kurrajong Road into Old Kurrajong Road southbound be implemented for eastbound motorists?	This project provides a dedicated right turn lane for eastbound motorists on Kurrajong Road turning south into Old Kurrajong Road. This will improve traffic flow for motorists travelling eastbound through the intersection as they will not have to stop behind motorists who have stopped to make this turn.  The Richmond Bridge and approaches congestion study (page 24, Table 9, Section 2.6.2) <i>Preferred short-term and long-term options report</i> February 2013 assessed the option to restrict the right turn from Kurrajong Road into Old Kurrajong Road for motorists travelling southbound. The report concluded that restricting right turns into Old Kurrajong Road from Kurrajong Road would increase journey time for some motorists and have an adverse impact on the performance of the Kurrajong Road and Bosworth Street intersection.
Signage (Clear signage requested)	One comment Ref# 8	Will signage be clear for vehicles turning left from Old Kurrajong Road into Kurrajong Road travelling westbound?	The proposed new signs associated with the left turn movement and acceleration lane will be provided in accordance with Roads and Maritime standards and include "merging traffic" and "left lane ends" signs which will advise motorists making the left hand turn into Kurrajong Road that they need to merge with westbound motorists.

Issue Category	Number of comments	Issue raised	Roads and Maritime response
			The length of the acceleration lane and merge is sufficient to give motorists safe distance to merge with westbound traffic.
Design (No left turn)	One comment Ref# 2	Can a 'No left turn' for motorists travelling from Old Kurrajong Road into Kurrajong Road westbound be considered?	<p>The project will include a dedicated left turn slip lane from Old Kurrajong Road onto Kurrajong Road including an acceleration lane on Kurrajong Road to allow motorists to merge safely with westbound traffic on Kurrajong Road.</p> <p>Both the Richmond Bridge and approaches congestion study (page 24, Table 9, Section 2.6.2), <i>Preferred short-term and long-term options report</i> February 2013 and the <i>Richmond Bridge and Approaches congestion Study – Stage 1 report</i>, July 2012 (page vii) concluded that restricting left turns from Old Kurrajong Road into Kurrajong Road westbound would have a significant adverse impact on the performance of the Kurrajong Street and Bosworth Street intersection.</p>
Impacts (Bus services)	One comment Ref# 7	What will be the impact on bus stop and bus service?	<p>During consultation, Busways has confirmed that the area on both sides of Kurrajong Road east of the intersection is listed as "Hail &amp; Ride" which means that a passenger standing at that location can hail the bus to stop.</p> <p>The proposal includes the provision of a new three metre wide shoulder on Kurrajong Road eastbound to allow for passengers to be picked up just east of Old Kurrajong Road.</p> <p>The projects will improve traffic flow through the intersection which will improve travel times for busses.</p>
Design (wider turning radius from Kurrajong Road into Old Kurrajong Road)	One comment Ref# 13	Can the project allow for a larger turn from Kurrajong Road into Old Kurrajong Road northbound to minimise delays on eastbound through traffic?	<p>The road improvements at the intersection would provide a dedicated right turn lane for motorists turning from Kurrajong Road to travel south on Old Kurrajong Road. This will reduce the impact on motorists travelling eastbound on Kurrajong Road as they will no longer have to stop behind motorists waiting to make this turn.</p> <p>Motorists turning left to Old Kurrajong Road to travel north are</p>

Issue Category	Number of comments	Issue raised	Roads and Maritime response
			<p>not anticipated to significantly impact motorists continuing through the intersection because they don't need to come to a complete stop to make the left hand turn as it is greater than 90 degrees. Given the low volume of vehicles making this movement at this intersection, there is no need to increase the size of the turn.</p> <p>A dedicated left turn lane into Old Kurrajong Road from Kurrajong Road was not investigated as part of this project because the low number of vehicles making this turn are not expected to impact on motorists travelling eastbound through the intersection.</p>
<b>General enquiries</b>			
Congestion	One enquiry	Concerned about traffic congestion at the intersection of Old Kurrajong Road.	<p>Roads and Maritime has published the Richmond Bridge and approaches Congestion Study which recommends short-term (to 2021) and long-term (to 2036) options to address congestion on Richmond Bridge and approaches. These recommendations are listed on page vii and viii of the report which is available on the RMS website at <a href="http://www.rms.nsw.gov.au/documents/projects/sydney-west/richmond-bridge-and-approaches-congestion-study/richmond-bridge-options-report-executive-summary.pdf">http://www.rms.nsw.gov.au/documents/projects/sydney-west/richmond-bridge-and-approaches-congestion-study/richmond-bridge-options-report-executive-summary.pdf</a></p> <p>To reduce congestion at the Old Kurrajong Road and Kurrajong Road intersection Roads and Maritime will be:</p> <ul style="list-style-type: none"> <li>• Widening the intersection to allow for a dedicated right turn lane from Kurrajong Road into Old Kurrajong Road for motorists travelling south</li> <li>• Providing a dedicated left turn lane from Old Kurrajong Road into Kurrajong Road including a westbound acceleration lane.</li> </ul> <p>Road users may experience slight delays during construction however, every effort will be made to minimise the impact on residents and motorists.</p>

<b>Issue Category</b>	<b>Number of comments</b>	<b>Issue raised</b>	<b>Roads and Maritime response</b>
Design	One enquiry	Requested more information about the impact of the work on adjacent polo fields along Kurrajong Road, Yarramundi Lane and Old Kurrajong Road, Richmond.	<p>The adjacent polo fields on Kurrajong Road and Old Kurrajong Road, Richmond will not be impacted by the roadwork.</p> <p>During construction access to the polo fields via Old Kurrajong Road will be temporarily affected by a detour and/or traffic control while the northern side of the intersection upgrade is being built. A detour would be in place for approximately two weeks. Roads and Maritime has discussed this with the Windsor Polo Club.</p> <p>Motorists will be advised of any detours via appropriate signs.</p>
Traffic management	One enquiry	Suggestion to avoid closing Yarramundi Lane during peak times, if it is closed, even for an hour, alternative traffic management strategies should be put in place.	<p>Roads and Maritime will be closing the southern side of Old Kurrajong Road for approximately two weeks while the reconstruction of intersection is completed. A detour will be in place during this period to access Yarramundi Lane via Bosworth Street and March Street intersection in Richmond.</p> <p>Road users may experience slight delays during construction however, every effort will be made to minimise the impact on residents and motorists.</p>
Traffic management	Two enquiries	Recommended that solutions be put in place to alleviate traffic in the area.	<p>Roads and Maritime has published the Richmond Bridge and approaches Congestion Study which recommends short-term (to 2021) and long-term (to 2036) options to address congestion on Richmond Bridge and approaches. These recommendations are listed on page vii and viii of the report which is available on the RMS website at <a href="http://www.rms.nsw.gov.au/documents/projects/sydney-west/richmond-bridge-and-approaches-congestion-study/richmond-bridge-options-report-executive-summary.pdf">http://www.rms.nsw.gov.au/documents/projects/sydney-west/richmond-bridge-and-approaches-congestion-study/richmond-bridge-options-report-executive-summary.pdf</a></p> <p>The Study identified and assessed traffic movements, environmental / heritage considerations, safety concerns, the structural integrity of Richmond Bridge and any corridor reservation issues.</p> <p>The improvements at the intersection of Kurrajong Road, Old</p>

Issue Category	Number of comments	Issue raised	Roads and Maritime response
			<p>Kurrajong Road and Yarramundi Lane will help alleviate congestion in the short term (to 2021).</p> <p>The intersection improvements include:</p> <ul style="list-style-type: none"> <li>• Widening the intersection to allow for a dedicated right turn lane from Kurrajong Road into Old Kurrajong Road for motorists travelling south</li> <li>• Providing a dedicated left turn lane from Old Kurrajong Road into Kurrajong Road including a westbound acceleration lane.</li> </ul> <p>Other short term improvements proposed as Stage 2 of the improvements include:</p> <p><b>Bells Line of Road and Grose Vale Road intersection</b></p> <ul style="list-style-type: none"> <li>• Providing two dedicated right turn lanes from Grose Vale Road into Bells Line of Road for motorists travelling eastbound</li> <li>• Providing two westbound through lanes on Bells Line of Road</li> </ul>
			<ul style="list-style-type: none"> <li>• Extending the eastbound right turn lane on Bells Line of Road to the Terrace Road northbound</li> <li>• Implementing 'No Parking' on Bells Line of Road between Pitt Lane and Grose Vale Road during peak travel periods</li> <li>• Providing a dedicated right turn lane from Terrace Road into Bells Line of Road for motorists travelling westbound.</li> </ul> <p><b>Kurrajong Road and Bosworth Street intersection</b></p> <ul style="list-style-type: none"> <li>• Providing a dedicated right turn lane from March Street to Bosworth Street for motorists travelling southbound</li> <li>• Restricting right turn movements from March Street to Bosworth Street for motorists travelling northbound</li> <li>• Providing a clearway on both sides of March Street between Chapel Street and approximately 100 metres east of Bosworth Street during peak travel periods.</li> </ul>

Issue Category	Number of comments	Issue raised	Roads and Maritime response
Project timing and cost	One enquiry	Requested information about how the project was being funded and when the work would be completed.	<p>The current estimate for the Stage 1 and Stage 2 improvements at the three intersections is \$18 million.</p> <p>The project is funded by the Australian Government through the Nation Building 2 Program.</p> <p>Road users will notice the maximum benefits of reduced congestion once work on all three intersections has been completed which is expected to be by June 2017, subject to environmental approvals and weather conditions.</p>

## Decision

Roads and Maritime has decided to proceed with building this project.

## Next steps

Work to upgrade the intersection at Kurrajong Road and Old Kurrajong Road is expected to start in early 2015.

Stage 2 would include work at the intersections of Bells Line of Road and Grose Vale Road and Kurrajong Road and Bosworth Street.

Roads and Maritime will continue to update the community about the construction of the Stage 1 project at Kurrajong Road and Old Kurrajong Road and future consultation on the Stage 2 work at Bells Line of Road and Grose Vale Road, and at Kurrajong Road and Bosworth Street.

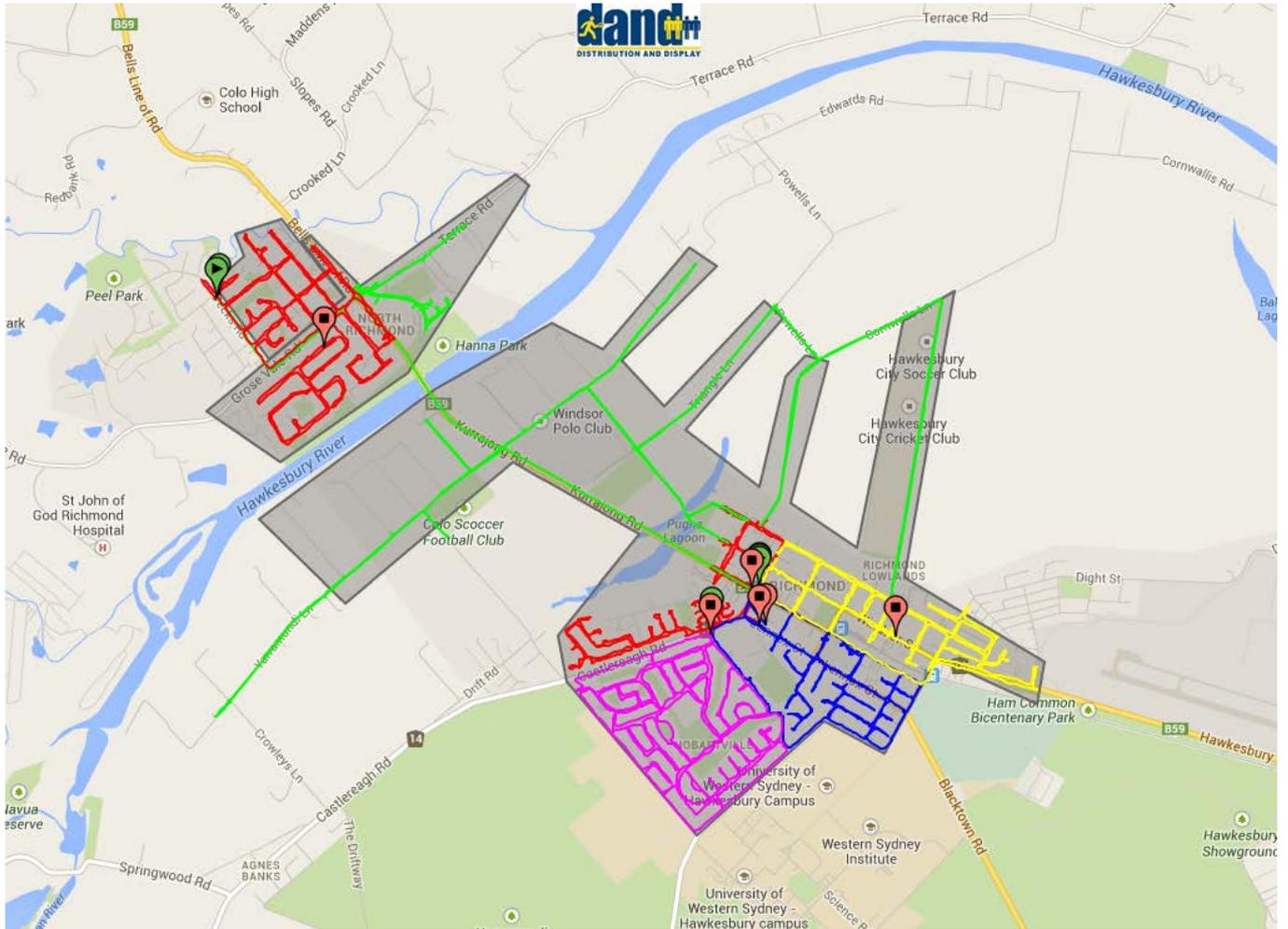
Appendix A - Distribution map

Appendix B - Investigation work letter – May 2014

Appendix C – Community update - June 2014

Appendix D – Have Your Say letter – July 2014

## APPENDIX A – Distribution map



## To the householder/ business operator



MAY 2014

### Investigation work for Richmond Bridge and approaches, Richmond and North Richmond

Roads and Maritime Services will carry out essential field investigation activities for proposed work on the Richmond Bridge and surrounding key local roads from Monday 12 May.

The NSW and Australian Governments are planning to reduce future congestion on Richmond Bridge and its approaches to cater for current and expected traffic needs. To progress detailed design for improvements and upgrading work, Roads and Maritime needs to carry out field investigation activities. Roads and Maritime have contracted DownerMouchel to deliver this work.

Project work will focus on three key intersections:

- Bells Line of Road and Grose Vale Road, North Richmond
- Kurrajong Road, Yarramundi Lane, and Old Kurrajong Road, Richmond
- Kurrajong Road and Bosworth Street, Richmond

Roads and Maritime and DownerMouchel will continue planning for the project, including developing detailed designs and assessing the environmental impact of the project. The field investigation activities will be done during the next few months and include surveys of the road surface and surrounding landforms and environmental investigations covering biodiversity, noise and geotechnical.

Some of these field investigation activities will need to be undertaken through or close to private properties. Impacted owners will be contacted separately to gain permission to access their property.

This essential work will be carried out between **8am and 5pm** from **Mondays to Fridays** until **late July**, weather permitting. A map has been provided to help explain the locations of the work.

#### Changed traffic conditions

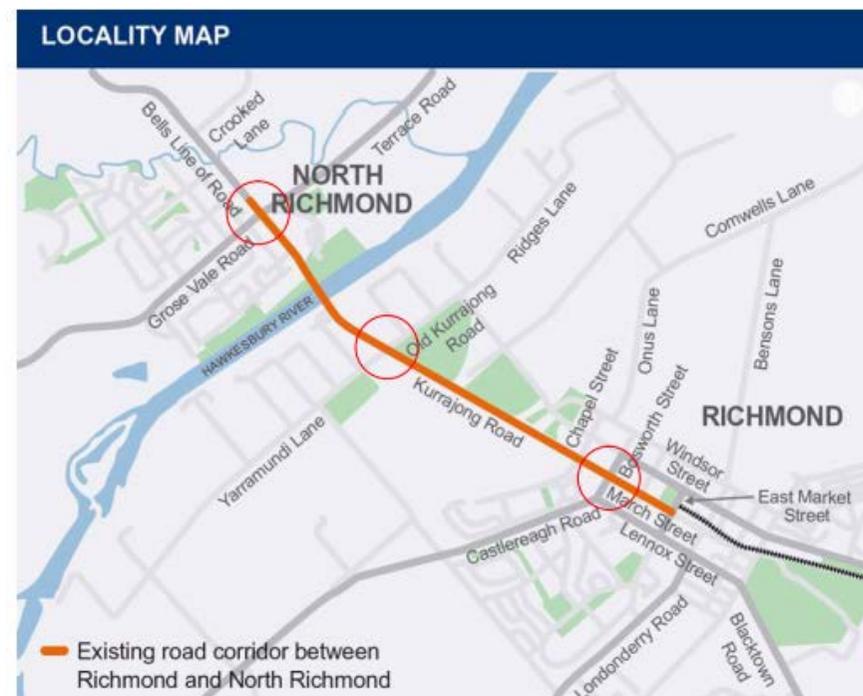
The majority of the work will be carried out off the road using surveying equipment and other hand-held technical equipment.

In some locations there will be partial lane closures in place while work is carried out to ensure the safety of road users and workers. Road users are asked to follow the direction of traffic controllers, adhere to reduced speed limits and follow traffic signs.

There may be some noise associated with the use of drilling equipment for the geotechnical studies, but this will be kept to a minimum. Roads and Maritime and DownerMouchel apologise for any inconvenience this work may cause and appreciate the patience of residents and motorists.

For further information please contact DownerMouchel on 1800 332 660 or enquiries\_nsw@downermouchel.com. Outside business hours, or for more information on scheduled road work, visit [www.livetraffic.com](http://www.livetraffic.com) or download Live Traffic NSW App or call 132 701.

For more information contact DownerMouchel  
Phone number: 1800 332 660, email: [enquiries\\_nsw@downermouchel.com](mailto:enquiries_nsw@downermouchel.com)



Red circles identify the intersections which will be improved by the work.

#### Translating and Interpreting Service

If you need an interpreter, please call TIS National on 131 450 and ask them to call DownerMouchel on 1800 332 660.

<p>Arabic إن كنت بحاجة إلى مترجم، الرجاء الاتصال بخدمات الترجمة اللغوية الوطنية (TIS National) على الرقم 131 450، والطلب منهم الاتصال بخدماتك DownerMouchel على الرقم 1800 332 660</p>
<p>Cantonese 若你需要口譯員，請致電131 450聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 332 660 聯絡 DownerMouchel.</p>
<p>Mandarin 如果你需要口译员，请致电131 450联系翻译和口译服务署 (TIS National)，要求他们致电 1800 332 660 联系 DownerMouchel.</p>
<p>Greek Αν χρειάζεστε διαρμήτρη, παρακαλείσθε να τηλεφωνήσετε στην Υπηρεσία Μετάφρασης και Διαρμήτρείας (Εθνική Υπηρεσία TIS) στο 131 450 και ζητήστε να τηλεφωνήσουν DownerMouchel στο 1800 332 660.</p>
<p>Russian Если вам нужен переводчик, то позвоните в Службу письменного и устного перевода (TIS National) по номеру 131 450 и скажите переводчику, что вам нужно позвонить в DownerMouchel по номеру 1800 332 660.</p>
<p>Korean 통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 아들에게 1800 332 660 번으로 DownerMouchel 에 전화하도록 요청하십시오.</p>
<p>Vietnamese Nếu cần thông ngôn viên, xin quý vị gọi cho Dịch Vụ Thông Phiên Dịch (TIS Toàn Quốc) qua số 131 450 và nhờ họ gọi cho DownerMouchel qua số 1800 332 660.</p>

For information on scheduled road work, visit [www.livetraffic.com](http://www.livetraffic.com) or outside business hours call the Transport Management Centre on 132 701

## APPENDIX C – Community Update – June 2014

To the householder/  
business operator



NSW  
GOVERNMENT  
Transport  
Roads & Maritime  
Services

JUNE 2014

### Study on reducing congestion for Richmond Bridge and approaches

The NSW and Australian governments are planning to reduce future congestion on Richmond Bridge and its approaches to cater for current and future traffic needs.

Roads and Maritime Services has published the *Richmond Bridge and Approaches Congestion Study – Preferred Short-term and Long-term Options Report*, which recommends short-term to 2021 and long-term to 2036 options to address congestion on Richmond Bridge and its approaches.

The study assessed traffic movements, considered environment and heritage, safety concerns and the bridge's structural integrity.

In addition to the \$2 million funding to the Richmond Bridge and approaches congestion study, the Australian Government has committed \$18 million in funding to improve the traffic conditions for this key location.

The study identified the Kurrajong Road/Bells Line of Road intersections with Grose Vale Road, Yarramundi Lane and Bosworth Street as locations for improvements to help reduce and manage congestion until 2021.

Roads and Maritime has contracted DownerMouchel to carry out the work for this project. Planning for the short-term improvements, including developing detailed designs and assessing the environmental impact, including field investigation work, started in May this year and will be completed by November. Construction work is expected to start in early 2015.

The *Richmond Bridge and Approaches Congestion Study – Preferred Short-term and Long-term Options Report* may be accessed at [www.rms.nsw.gov.au/roadprojects/projects/sydney\\_region/outer\\_west\\_blue\\_mtns/richmond\\_bridge/project\\_documents.html](http://www.rms.nsw.gov.au/roadprojects/projects/sydney_region/outer_west_blue_mtns/richmond_bridge/project_documents.html)

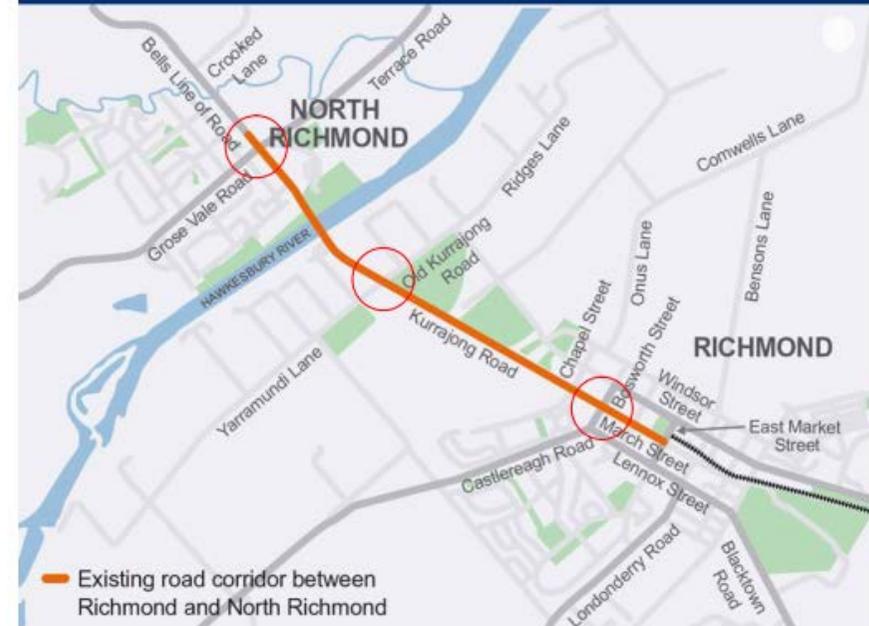
Roads and Maritime thanks members of the community for their feedback in the identification and development of both the short-term and long-term options, and will keep the community informed as the project progresses.

If you have any enquiries, would like more information, or wish to make a complaint, please contact DownerMouchel on 1800 332 660 or e-mail [enquiries\\_nsw@downermouchel.com](mailto:enquiries_nsw@downermouchel.com).

For further enquiries: DownerMouchel on 1800 332 660 or [enquiries\\_nsw@downermouchel.com](mailto:enquiries_nsw@downermouchel.com)

For information on scheduled road work, visit [www.livetraffic.com](http://www.livetraffic.com) or outside business hours call the Transport Management Centre on 132 701

### LOCALITY MAP



Red circles identify the intersections which will be improved by the work.

#### Translating and Interpreting Service

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Arabic  
إن كنت بحاجة إلى مترجم، الرجاء الاتصال بخدمات الترجمة الوطنية والتلغرافية (TIS National) على الرقم 131 450 واطلب منهم الاتصال بوكالتنا DownerMouchel على الرقم 1800 332 660

Cantonese  
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Mandarin  
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Greek  
Αν χρειάζεστε διαμεγμμένα, παρακαλείσθε να τηλεφωνήσετε στην Υπηρεσία Μετάφρασης και Διαμεγμμένας (Εθνική Υπηρεσία TIS) στο 131 450 και ζητήστε να τηλεφωνήσουν DownerMouchel στο 1800 332 660.

Russian  
Если вам нужен переводчик, то позвоните в Службу письменного и устного перевода (TIS National) по номеру 131 450 и скажите переводчику, что вам нужно позвонить в DownerMouchel по номеру 1800 332 660.

Korean  
통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 332 660 번으로 DownerMouchel 에 전화하도록 요청하십시오.

Vietnamese  
Nếu cần thông ngôn viên, xin quý vị gọi cho Dịch Vụ Thông Phiên Dịch (TIS Toàn Quốc) qua số 131 450 và nhờ họ gọi cho DownerMouchel qua số 1800 332 660.

For information on scheduled road work, visit [www.livetraffic.com](http://www.livetraffic.com) or outside business hours call the Transport Management Centre on 132 701

## APPENDIX D – Have Your Say – July 2014

To the householder/  
business operator



AUGUST 2014

### Have Your Say - Reducing congestion for Richmond Bridge and approaches

Roads and Maritime Services is planning to reduce future congestion on Richmond Bridge and its approaches to cater for current and future traffic needs.

Roads and Maritime Services has published the *Richmond Bridge and Approaches Congestion Study – Preferred Short-term and Long-term Options Report*, which recommends short-term to 2021 and long-term to 2036 options to address congestion on Richmond Bridge and its approaches.

The study assessed traffic movements, considered environment and heritage, safety concerns and the bridge's structural integrity.

In addition to the \$2 million funding for the congestion study, the Australian Government has committed \$18 million to improve the traffic conditions for this key location. Roads and Maritime has contracted DownerMouchel to carry out the work for this project.

The study identified the Kurrajong Road/Bells Line of Road intersections with Grose Vale Road, Yarramundi Lane and Bosworth Street as locations for improvements to help reduce and manage congestion until 2021.

The work on the three intersections will be carried out in two stages. Stage One will be improvement work to the intersection at Kurrajong Road, Yarramundi Lane, and Old Kurrajong Road and Stage Two will be work at the intersections at Bells Line of Road and Grose Vale Road, and at Kurrajong Road and Bosworth Street.

To finalise the design for the proposed work, Roads and Maritime is seeking community and stakeholder feedback. We have provided a map to help better explain this proposal.

We would appreciate your feedback by 5pm on **Friday 15 August 2014**. Please send your written comments by post to:

The Project Manager,  
Richmond Bridge and Approaches,  
Locked Bag 6501,  
St Leonards, NSW, 2065

or contact DownerMouchel on 1800 332 660 or at [enquiries\\_nsw@downermouchel.com](mailto:enquiries_nsw@downermouchel.com).

Roads and Maritime will consider feedback in finalising its decision about this proposal and will continue to keep the community and stakeholders updated.

For further enquiries: DownerMouchel on 1800 332 660 or [enquiries\\_nsw@downermouchel.com](mailto:enquiries_nsw@downermouchel.com)

For information on scheduled road work, visit [www.livetraffic.com](http://www.livetraffic.com) or outside business hours call the Transport Management Centre on 132 701



#### Translating and Interpreting Service

If you need an interpreter, please call TIS National on 131 450 and ask them to call DownerMouchel on 1800 332 660.

##### Arabic

إذا كنت بحاجة إلى مترجم، الرجاء الاتصال بخدمة الترجمة الوطنية والتفهيم (TIS National) على الرقم 131 450، والطلب منهم الاتصال بـ DownerMouchel على الرقم 1800 332 660

##### Cantonese

若你需要口譯員，請致電 131 450 聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 332 660 聯絡 DownerMouchel。

##### Mandarin

如果您需要口譯員，請致電 131 450 聯繫翻譯和口譯服務署 (TIS National)，要求他們致電 1800 332 660 聯繫 DownerMouchel。

##### Greek

Αν χρειάζεστε διαμετρήσια, παρακαλούμε να τηλεφωνήσετε στην Υπηρεσία Μετάφρασης και Διαμετρήσιας (Εθνική Υπηρεσία TIS) στο 131 450 και ζητήστε να τηλεφωνήσουν DownerMouchel στο 1800 332 660.

##### Russian

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##### Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 332 660 번으로 DownerMouchel 에 연락하도록 요청하십시오.

##### Vietnamese

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For further enquiries: DownerMouchel on 1800 332 660 or [enquiries\\_nsw@downermouchel.com](mailto:enquiries_nsw@downermouchel.com)

For information on scheduled road work, visit [www.livetraffic.com](http://www.livetraffic.com) or outside business hours call the Transport Management Centre on 132 701