



Mr Graham Standen
Senior Project Manager
Roads and Maritime Services
PO Box 973
Parramatta NSW 2124

Dear Mr Standen

Windsor Bridge Replacement Project (SSI 4951) – Community Communication Strategy (Condition D13)

I refer to your correspondence dated 26 June 2018 and further correspondence in July, August and September 2018 requesting approval of the Community Communications Strategy under condition D13.

The Department has carefully reviewed the updated Community Communications Strategy (Rev 5, submitted 11 September 2018) and considers that it satisfactorily addresses the requirements of condition D13.

Therefore, I approve the Community Communication Strategy (Rev 5, submitted 11 September 2018). You are reminded that the Community Communications Strategy must be implemented for the duration of construction works.

I also acknowledge receipt of the Complaints Management System under condition D12, that was submitted to the Secretary for information. You are reminded that the Complaints Register is to be made available to the Secretary, upon request.

I also ask that you continue to work constructively with the local community to identify and implement additional methods of communication where feasible, particularly for activities occurring in Thompson Square.

Please note your obligations to comply with the remaining conditions of approval prior to the commencement of construction of the project

If you have any queries or require clarification on this matter, please contact [REDACTED] on [REDACTED]

Yours sincerely

 14/9/18

Stacy Warren
Director, Infrastructure Management
As delegate of the Secretary